

APPROVAL SHEET

**DETERMINANT FACTORS AFFECTING CUSTOMER SATISFACTION
AMONG STUDENTS AT TELKOM UNIVERSITY IN SHOPEE ONLINE
SHOPPING AFTER COVID-19 PANDEMIC**

Submitted as One of the Requirements to Achieve a bachelor's degree International ICT
Business Study Program

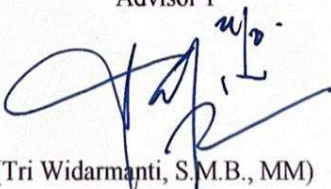
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**S1 ICT BUSINESS
SCHOOL OF ECONOMICS AND BUSINESS
TELKOM UNIVERSITY**

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