PREFACE

In the Name of Allah, the Most Gracious, the Most Merciful. All praise and gratitude the author pray to the presence of Allah SWT, the lord of the universe because of the abundance of His grace and guidance, and to our prophet Muhammad SAW, may peace and blessing be upon him, his family, and his followers. The writers would like to express their gratitude for the abundance of His grace and guidance, the author can complete a mini-thesis with the title "THE INFLUENCE OF ELECTRONIC WORD OF MOUTH ON THE PURCHASING DECISION OF HOUSEHOLD APPLIANCE PRODUCTS IN TOKOPEDIA MARKETPLACE IN BANDUNG"

The purpose of writing this mini-thesis is to fulfill one of the requirements for graduation from the bachelor's study program International ICT Business Faculty of Economics and Business, University of Telkom Bandung. In this study, the author received a lot of guidance, criticism, suggestions, and enormous motivation from various parties. Therefore, the authors would like to thank:

- 1. Mrs. Helni Mutiarsih Jumhur S.H., M.HUM.. as the author's supervise lecturer for his patience in guiding, directing, and providing motivation during the minithesis preparation process.
- 2. Mrs Puspita Wulansari S.P., M.M.,Ph.D as Guardian Lecturer of MB-43-INT-1 Class.
- 3. All lecturers and the academic community who have assisted in the preparation process and the required thesis requirements.
- 4. My beloved parents, Mrs. Yani Suryani for their unending love and support in providing prayers and motivation given thus far.