ABSTRACT

The branding done by Calceamenta Karawang in an effort to build its image is through

Instagram. The use of Instagram social media was chosen because the basic function

of Instagram is sharing photos which has been carried out since 2013. Through photos

with the main quality of the product and also the selection of attractive models is the

main strategy that is the main attraction in building Calceamenta Karawang's brand

image. But the social media managed by Calceamenta Karawang is not optimal, so

Calceamenta Karawang needs to carry out effective branding and brand image

recognition so that Calceamenta's image will increase again. This research method

uses qualitative research, with data collection techniques carried out by observation

and interviews. Interviews were conducted with one Calceamenta Karawang employee

who has an important role in managing Calceamenta Karawang's Instagram social

media, one Calceamenta Karawang regular customer and one expert informant who

supports information from key informants and supporters. The results of this study

indicate that Instagram social media is a means to improve branding strategy in

building a brand image, therefore researchers want to help Calceamenta Karawang

to find out whether the media has helped in building Calceamenta Karawang's brand

image to its target market.

Keywords: Brand Image, Branding Strategy, Social Media

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