

REFERENCES

- Agapito, D., Oom do Valle, P., & da Costa Mendes, J. (2013). The Cognitive-Affective-Conative Model of Destination Image: A Confirmatory Analysis. *Journal of Travel and Tourism Marketing*, 30(5), 471-481.
- Agarwal, B., Mittal, N., Bansal, P., & Garg, S. (2015). Sentiment Analysis Using Common-Sense and Context Information. *Journal of Computational Intelligence and Neuroscience*, 9.
- Alamsyah, A., Basuseno, H. S., & Ramadhani, D. P. (2022). Mining Digital Traces to Uncover Global Perception of Bali's Topmost Destination. *IEEE*.
- Alamsyah, A., Ditya, I. P. W., & Widarmanti, T. (2021). Tourist Movement Analysis using Social Media Data in Indonesia. *International Conference Advancement in Data Science, E-learning and Information Systems (ICADEIS)*.
- Alamsyah, A., Panjaitan, J. N. C. G., Atmaja, M. N., & Ramadhani, D. P. (2021). Mapping Complex Tourist Destination Preferences: Network Perspectives. *ICoICT*.
- Alrasheed, H., Alzeer, A., Alhowimel, A., Shameri, N., & Althyabi, A. (2020, April). A Multi-Level Tourism Destination Recommender System. *The 11th International Conference on Ambient Systems, Networks and Technologies (ANT)*, 333-340. (<http://creativecommons.org/licenses/by-nc-nd/4.0/>)

- Amira, S. A., & Irawan, M. I. (2020). Opinion Analysis of Traveler Based on Tourism Site Review Using Sentiment Analysis. *IPTEK Journal of Science and Technology*.
- Basaran, U. (2016). Examining the Relationships of Cognitive, Affective, and Conative Destination Image: A Research on Safranbolu, Turkey. *International Business Research*, 9(5), 164. 10.5539/ibr.v9n5p164
- Beerli, A., & Martín, J. D. (2004). Factors influencing destination image. *Annals of Tourism Research*, 31(3), 657–681. 10.1016/j.annals.2004.01.010
- Buchwitz, L. A., Kotler, P., Trifts, V., Armstrong, G., & Gaudet, D. (2017). *Marketing: An Introduction, Sixth Canadian Edition*. Pearson Education Canada.
- Creswell, J. W. (2012). *Educational Research: Planning, Conducting, and Evaluating Quantitative and Qualitative Research*. Pearson.
- Dermatol, I. J. (2016). Methodology Series Module 3: Cross-sectional Studies. *Indian Journal of Dermatology*, 61(3), 261–264.
- Devlin, J., Chang, M.-W., Lee, K., & Toutanova, K. (2019). BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding. *Proceedings of the 2019 Conference of the North American Chapter of the Association for Computational Linguistics: Human Language Technologies*, 1, 4171–4186.
- Hanafiah, N., Buntaran, A., Setiawan, Y., & Reynaldi, M. (2022). Sentiment Analysis of Tourism Objects on Trip Advisor Using LSTM Method.

Journal of Computer Science and Technology Studies, 4(2).

10.32996/jcsts.2022.4.2.1

- Kim, K., Park, O. J., Yun, S., & Yun, H. (2017). What makes tourists feel negatively about tourism destinations? Application of hybrid text mining methodology to smart destination management. *Technological Forecasting and Social Change*.
- Park, D., Lee, G., Kim, W. G., & Kim, T. T. (2019). Social Network Analysis as a Valuable Tool for Understanding Tourists' Multi-Attraction Travel Behavioral Intention to Revisit and Recommend. *Sustainability*.
- Pozzi, F., Messina, E., Liu, B., & Fersini, E. (2016). *Sentiment Analysis in Social Networks* (F. Pozzi, E. Messina, B. Liu, & E. Fersini, Eds.). Elsevier Science.
- Putra, R. S., Nurcahyo, R., & Gabriel, D. S. (2019). Tourists Perception in Bali Using Social Media and Online Media Sentiment Analysis. *2019 IEEE 6th International Conference on Engineering Technologies and Applied Sciences (ICETAS)*.
- Saqr, M., & Alamro, A. (2019). The role of social network analysis as a learning analytics tool in online problem based learning. *BMC Medical Education*.
- Sekaran, U., & Bougie, R. (2016). Research Methods for Business: A Skill-Building Approach.
- Theodorson, A. G., & Theodorson, G. A. (1969). *A Modern Dictionary of Sociology*. Crowell.

- TripAdvisor. (2022, November 7). *Tripadvisor, Inc. Earnings Press Release Available on Company's Investor Relations Site* | Tripadvisor. Investor Relations | Tripadvisor. Retrieved January 10, 2023, from <https://ir.tripadvisor.com/news-releases/news-release-details/tripadvisor-inc-earnings-press-release-available-companys-42>
- Tutorials Point. (2016). *Tourism Management*. Tutorials Point (I) Pvt. Ltd.
- Van Den Burg, G. J. J. (2018). Algorithms for Multiclass Classification and Regularized Regression.
- Widyawati, R. S., Irawan, H., & Ghina, A. (2020). Content Analysis of Tourist Opinion based on Tourism Quality (TOURQUAL) by Text Mining Online Reviews: The Case of Borobudur ICOSMI. *Proceedings of the 1st International Conference on Sustainable Management and Innovation, ICoSMI*.
- Williams, C. (2007). Research Methods. *Journal of Business & Economics Research (JBER)*, 5(3). <https://doi.org/10.19030/jber.v5i3.2532>
- Winata, S. R., & Pangestuty, F. W. (2021). Sentiment Analysis on Perception of Tourism in DKI Jakarta: Case Study of Old City and Kepulauan Seribu. *Journal of Indonesian Applied Economics (JIAE)*, 9(1). 10.21776/ub.jiae.2021.009.01.6