

ABSTRACT

In the era of digitalization, logistics services have become increasingly crucial for companies to maintain operational efficiency and effectiveness. However, integrating various logistics services provided by different service providers can be challenging for companies. Therefore, PT. Indo Trans Teknologi has developed a multi-user platform specifically designed to integrate logistics services from various providers, allowing companies to easily manage and monitor their logistics operations. This platform offers an intuitive and user-friendly interface, along with various management features and tools that enable companies to organize shipments, track delivery statuses, and monitor operational costs. Moreover, the platform is accessible to multiple users with different access permissions, facilitating collaborative and joint management of logistics operations. In this research, the company describes the design and implementation of the multi-user platform for integrating logistics services. They conducted testing and validation of the platform to ensure that its core functionalities work effectively and provide added value to users. The test results demonstrate that this platform can assist companies in integrating logistics services and enhancing their operational efficiency.