

## DAFTAR PUSTAKA

- Alamsyah, A., Irawan, H., & Rahmah, W. (2015, December). Sentiment Analysis Based On Appraisal Theory For Marketing Intelligence In Indonesia's Mobile Phone Market. *Journal of Theoretical and Applied Information Technology* 2082(2), Vol.82. No.2, 335-340.
- Ananiadou, S., Rea, B., Okazaki, N., & Procter, R. N. (2009, October). Supporting Systematic Reviews Using Text Mining. *Social Science Computer Review*, 27(4), 509-523. <https://doi.org/10.1177/0894439309332293>
- Budiharto, W., & Meiliana, M. (2018). Prediction and analysis of Indonesia Presidential election from Twitter using sentiment analysis. *Journal of Big Data*, 5(51). <https://doi.org/10.1186/s40537-018-0164-1>
- Chinnasamy, P., Suresh, V., Ramprathap, K., A. Jebamani, B. J., Rao, K. S., & Kranthi, M. S. (2022). COVID-19 vaccine sentiment analysis using public opinions on Twitter. *Materials Today: Proceedings*, 64(1), 448-451. <https://doi.org/10.1016/j.matpr.2022.04.809>
- Cooper, D. R., & Schindler, P. S. (2014). *Business Research Method* (12th ed.). mcGraw Hill Irwin.
- ENS. (2023, Juli 1). *diduga brigadir jenderal ingin sambo lepas*. twitter.com. Retrieved July 11, 2023, from <https://twitter.com/ENS53311139/status/1675117491926994944>
- Fajri, D. L. (2022, March 8). *5 Fungsi Manajemen Menurut Henry Fayol - Nasional Katadata.co.id*. Katadata. Retrieved January 5, 2023, from <https://katadata.co.id/agung/berita/62268e0e3f430/5-fungsi-manajemen-menurut-henry-fayol>
- Fakhrurroja, H., Atmaja, M. N., & Panjaitan, J. N. (2019, November ). Crisis Communication on Twitter: A Social Network Analysis of Christchurch Terrorist Attack in 2019. *Conference: 2019 International Conference on ICT for Smart Society (ICISS)*. doi:10.1109/ICISS48059.2019.8969839
- Fitri, V. A., Andreswari, R., & Hasibuan, M. A. (2019). Sentiment Analysis of Social Media Twitter with Case of Anti-LGBT Campaign in Indonesia using Naïve Bayes, Decision Tree, and Random Forest Algorithm. *Procedia*

- Computer Science*, 161, 765-772.  
<https://doi.org/10.1016/j.procs.2019.11.181>
- Fitriana, N. (2020, November 17). *Profil Brigjen Pol FS, Kadi Propam Polri yang Baru Pilihan Kapolri Jenderal Idham Azis*. Tribunnews.com. Retrieved October 10, 2022, from <https://www.tribunnews.com/nasional/2020/11/17/profil-brigjen-pol-ferdy-sambo-kadiv-propam-polri-yang-baru-pilihan-kapolri-jenderal-idham-azis>
- Hasibuan, M. S. P. (1996). *Organisasi dan Motivasi*. Sinar Grafika Offset.
- Hasibuan, M. S. P. (2016). *Manajemen Sumber Daya Manusia*. Bumi Aksara.
- Hearst, M. A. (1999, June). Untangling Text Data Mining. *Proceedings of ACL'99: the 37th Annual Meeting of the Association for Computational Linguistics*,. <https://doi.org/10.3115/1034678.1034679>
- Indrawati, I., & Alamsyah, A. (2017). Social Network Data Analytics for Market. *Conference: 2017 5th International Conference on Information and Communication Technology (ICoICT)*, 215-219. doi:10.1109/ICoICT.2017.8074677
- Jayani, D. H. (2020, Februari 26). *10 Media Sosial yang Paling Sering Digunakan di Indonesia*. From [databoks.com](https://databoks.katadata.co.id/datapublish/2020/02/26/10-media-sosial-yang-paling-sering-digunakan-di-indonesia): <https://databoks.katadata.co.id/datapublish/2020/02/26/10-media-sosial-yang-paling-sering-digunakan-di-indonesia>
- Jiawei, H., Kamber, M., & Pei, J. (2012). *Data Mining: Concepts and Techniques Third Edition*. Waltham, MA: Morgan Kaufmann.
- Laney, D. (2001). 3D Data Management: Controlling Data Volume, Velocity and Variety. *META Group Research Note 6*.
- Leelawat, N., Jariyapongpaiboon, S., Promjun, A., Boonyarak, S., Saengtabtim, K., Laosunthara, A., Yudha, A. K., & Tang, J. (2022). Twitter data sentiment analysis of tourism in Thailand during the COVID-19 pandemic using machine learning. *Heliyon*, 8(10), e10894. <https://doi.org/10.1016/j.heliyon.2022.e10894>
- Liu, B. (2012). *Sentiment Analysis and Opinion Mining*. Morgan & Claypool Publishers.

- Mansour, S. (2018). Social Media Analysis of User's Responses to Terrorism Using Sentiment Analysis and Text Minin. *Procedia Computer Science*, 140, 95–103. <https://doi.org/10.1016/j.procs.2018.10.297>
- Milkha, H. (2006). *Machine Learning Text Categorization: Text Mining*. University of Texas.
- Mitchell, T. M. (1997). *Machine Learning*. McGraw-Hill.
- O'Reilly Media, I. (2012). *Big Data Now: 2012 Edition*. O'Reilly Media.
- Pratama, R. P., & Tjahyanto, A. (2022). The influence of fake accounts on sentiment analysis related to COVID-19 in Indonesia. *Procedia Computer Science*, 197, 143-150. <https://doi.org/10.1016/j.procs.2021.12.128>
- Punetha, N., & Jain, G. (2023). Bayesian game model based unsupervised sentiment analysis of product reviews. *Expert Systems with Applications*, 214, 119128. <https://doi.org/10.1016/j.eswa.2022.119128>
- Rizaty, M. A. (2022, August 10). *Pengguna Twitter di Indonesia Capai 18,45 Juta pada 2022*. Data Indonesia. Retrieved October 10, 2022, from <https://dataindonesia.id/digital/detail/pengguna-twitter-di-indonesia-capai-1845-juta-pada-2022>
- Sari, P. K., Alamsyah, A., & Wibowo , S. (2018). Measuring e-Commerce service quality from online customer. *Journal of Physics*, 1-6. doi:10.1088/1742-6596/971/1/012053
- Singh, P., Sawhney, R. S., & Kahlon, K. S. (2018). Sentiment analysis of demonetization of 500 & 1000 rupee banknotes by Indian government. *ICT Express*, 4(3), 124-129. <https://doi.org/10.1016/j.icte.2017.03.001>
- Sugiyono. (2018). *Metode Penelitian kuantitatif, kualitatif dan R & D*. Penerbit Alfabeta, Bandung.
- Sukarna. (2011). *Dasar –dasar Manajemen*. Mandar Maju.
- Turland, M. (2010). php| architect's Guide to Web Scraping with PHP. Introduction-Web Scraping Defined, str, 2.
- Utama, A. B. (2022, August 13). *Ada Keterlibatan Mafia dalam Kasus Brigadir J dan Irjen Ferdy Sambo? Ketua IPW Ungkap Skemanya*. Jatim Network. Retrieved July 12, 2023, from <https://www.jatimnetwork.com/nasional/pr->

[434132626/ada-keterlibatan-mafia-dalam-kasus-brigadir-j-dan-irjen-ferdy-sambo-ketua-ipw-ungkap-skemanya#google\\_vignette](https://www.google.com/search?q=434132626/ada-keterlibatan-mafia-dalam-kasus-brigadir-j-dan-irjen-ferdy-sambo-ketua-ipw-ungkap-skemanya#google_vignette)

Uysal, A. K., & Gunal, S. (2014). The impact of preprocessing on text classification.

*Information Processing & Management*, 50(1), 104-112.

<https://doi.org/10.1016/j.ipm.2013.08.006>

Verma, S. (2022). Sentiment analysis of public services for smart society: Literature review and future research directions. *Government Information Quarterly*, 39(3), 101708. <https://doi.org/10.1016/j.giq.2022.101708>

Vidya, N. A., Fanany, M. I., & Budi, I. (2015). Twitter Sentiment to Analyze Net Brand Reputation of Mobile Phone Providers. *Procedia Computer Science*, 72, 519-526. <https://doi.org/10.1016/j.procs.2015.12.159>

Y, M. F., Alamsyah, A., & Dudija, N. (2021, October). Identifying Personality of the New Job Applicants using the Ontology Model on Twitter Data. *Conference: 2021 2nd International Conference on ICT for Rural Development*. doi:<http://dx.doi.org/10.1109/ICICTRuDev50538.2021.9655707>