

DAFTAR GAMBAR

Gambar 2.1 Kerangka Penelitian	30
Gambar 4.1 Logo Hotel Mercure Bandung Nexa Supratman	40
Gambar 4.2 Bangunan Hotel Mercure Bandung Nexa Supratman.....	42
Gambar 4.3 Superior room with 1 double bed	43
Gambar 4.4 Superior room with 2 single bed.....	43
Gambar 4.5 Previllege room with 1 double bed	44
Gambar 4.6 Previllege room with 1 double bed	44
Gambar 4.7 Deluxe Room	45
Gambar 4.8 Executive Deluxe room	45
Gambar 4.9 Grand deluxe room	46
Gambar 4.10 Suite room.....	46
Gambar 4.11 Restaurant cyber café	47
Gambar 4.12 <i>Swimming pool</i>	47
Gambar 4.13 <i>Fitness center</i>	48
Gambar 4.14 The Spa	48
Gambar 4.15 Ballroom Acara	49
Gambar 4.16 Meeting room	49
Gambar 4.17 Gambar Struktur Organisasi Hotel	50
Gambar 4.18 Gambar Struktur Organisasi Departemen <i>Front Office</i>	53