ABSTRACT

The application of great technology can reduce the time of activities that occur in the internal part of an organization or company. However, there needs to be awareness that implementing good information technology must be accompanied by good management. An appropriate information technology governance has a positive impact on organizations or companies, one of which is increasing the effectiveness and efficiency of ongoing business processes. This study aims to determine the results of the gap analysis of information technology governance with a focus on the EDM and BAI domains at RSPAU dr. S. Hardjolukito. The method used in this study is a qualitative method with direct interview techniques with informants. The results of this study were expected to provide an overview and recommendations for information technology governance to RSPAU dr. S. Hardjolukito to be more effective and efficient.

Keywords: Information Technology Governance, COBIT 2019, EDM, BAI.