

Daftar Isi

LEMBAR PENGESAHAN	i
LEMBAR PERNYATAAN	ii
Abstrak	iii
Daftar Isi.....	iv
Bab I Pendahuluan	1
1.1 Latar Belakang	1
1.2 Rumusan Masalah	2
1.3 Tujuan	3
1.4 Batasan Penelitian	3
Bab II Kajian Pustaka	4
2.1 Dinas Kesehatan	4
2.2 Website.....	4
2.3 User Experience	5
2.4 User Interface.....	5
2.5 Design Thinking	5
2.6 User Experience Questionnaire (UEQ)	7
2.7 Usability Testing	9
Bab III Perancangan Sistem	12
3.1 Tahapan Metode.....	12
3.2 Empathize.....	12
3.3 Define	14
3.4 Ideate	15
3.5 Prototype	16
3.6 Test.....	16
3.7 Implementation.....	17
Bab IV Hasil Perancangan.....	18
4.1 Empathize.....	18
4.2 Define	27
4.3 Ideate	31

4.4 Prototype	39
4.5 Test	49
4.6 Implementation.....	50
Bab V Kesimpulan & Saran	55
5.1 Kesimpulan.....	55
5.2 Saran	55
Daftar Pustaka	56
Lampiran.....	58
Lampiran 1 Blackbox Testing	58
Lampiran 2 Usability Testing.....	63
Lampiran 3 Wawancara Akhir	65