

DAFTAR SIMBOL DAN SINGKATAN

Simbol / Singkatan	Deskripsi	Halaman pertama kali digunakan
PT	Perseroan Terbatas	1
CTQ	<i>Critical to Quality</i>	1
DMAI	<i>Define, Measure, Analyze, Improve</i>	6
FMEA	<i>Failure and Mode Effect Analysis</i>	11
RPN	<i>Risk Priority Number</i>	11
DPU	<i>Defect per Unit</i>	19
DPO	<i>Defect per Opportunities</i>	19
DPMO	<i>Defect per Million Opportunities</i>	19
S	<i>Severity</i>	20
O	<i>Occurrence</i>	20
D	<i>Detection</i>	20