

## DAFTAR SINGKATAN

| <b>Singkatan</b> | <b>Deskripsi</b>                              | <b>Halaman<br/>Pertama Muncul</b> |
|------------------|-----------------------------------------------|-----------------------------------|
| FRI              | Fakultas Rekayasa Industri Universitas Telkom | 1                                 |
| TULT             | <i>Telkom University Landmark Tower</i>       | 1                                 |
| SDLC             | <i>Software Development Life Cycle</i>        | 8                                 |
| BPM              | <i>Business Process Management</i>            | 13                                |
| UML              | <i>Unified Model Language</i>                 | 16                                |
| UAT              | <i>User Acceptance Test</i>                   | 60                                |