ABSTRACT

Currently the unemployment rate worldwide is still very high. Many job seekers need information related to job vacancies. One of the websites providing job vacancies, namely Climatebase. Climatebase is a website that provides job vacancies all over the world. However, with the large number of user interactions every day on the website, the Climatebase website must provide good interaction and usability in terms of user interface to its users. Based on observations and interviews conducted with Climatebase regarding the features on the website, the result is that Climatebase provides evaluation recommendations on job board features to determine the usability value of job board features based on evaluations from users and Climatebase. Based on the results of the initial usability evaluation on the Climatebase Job Board website feature, three indicators namely Consistency and Standard, Help users recognize, diagnose, and recover from errors and Help and documentation need to be improved based on the findings from the Heuristic Evaluation method. Human Centered Design is used as a principle of design improvement and has been successfully implemented and resulted in new, better designs. The results of the comparison in the first test were that the Severity Ratings were included in the category of minor problems, low priority repairs and in the second test after improvement the Severity Ratings were included in the category not a usability problem. In this study, testing usability using the Human Centered Design Method and Heuristic Evaluation showed an increase in the results of the usability assessment on design improvement.

Keyword: *usability*, *heuristic evaluation*, *user interface, job board, redesign*