

TABLE OF CONTENT

VALIDITY SHEET	ii
STATEMENT PAGE	iii
ABSTRACT	iv
<i>ABSTRAK</i>	v
PREFACE	vi
TABLE OF CONTENT	viii
LIST OF FIGURES	xi
LIST OF TABLES	xii
LIST OF ATTACHMENT	xiii
CHAPTER I	12
INTRODUCTION	12
1.1 Research Background	12
1.2 Research Problem	17
1.3 Research Objective	17
1.4 Research Benefits	17
1.4.1 Theoretical Benefits	17
1.4.2 Practical Benefits	18
1.5 Research Time and Area	19
1.5.1 Time and Period of Research	19
1.5.2 Research Area	19
CHAPTER II	20
LITERATURE REVIEW	20
2.1 Theoretical Review	20
2.1.1 Symbolic Interaction	20

2.1.2 Relational Dialectics Theory (RDT)	22
2.1.3 Communication Privacy Management Theory (CPM)	24
2.1.4 Bio - Psychosocial	26
2.2 Previous Research	29
2.3 Research Framework.....	40
CHAPTER III	41
RESEARCH METHOD	41
3.1 Types of Research.....	41
3.2 Data Collecting Method.....	43
3.3 Methods of Analysis and Maintaining Data Validity	45
CHAPTER IV	47
RESEARCH RESULTS AND DISCUSSION	47
4.1 Respondent Characteristics.....	47
4.2 Respondent Identity	47
4.2 Research Results.....	49
4.2.1 Communication Process of Doctor-Patient Interaction.....	49
4.2.2 Patient Expectation of Doctor-Patient Interaction	58
4.2.3 Trust	69
4.2.4 Decision-Making.....	74
4.3 Research Discussion	80
4.3.1 Integrity.....	84
4.3.2 Information.....	89
4.3.3 Intelligent	98
4.3.4 Inspirational	107
CHAPTER V	113
CLOSING	113
5.1 Conclusion.....	113

5.2 Suggestion	114
5.2.1 Theoretical Suggestion.....	114
5.2.2 Practical Suggestion	114
REFERENCES	115
ATTACHMENT.....	127
1. Draft Interview Question	127
2. Data Collection Evidence	127
3. Ithenticate Checker	129
4. Coding Sheet “Atlas.ti”	130