

ABSTRACT

The issuance of Government Regulation Number 5 of 2021 regarding Risk-Based Business Licensing gave rise to the Online Single Submission Risk-Based Approach (OSS-RBA) as a development of OSS 1.1, which was initially built based on Government Regulation Number 24 of 2018 regarding Integrated Electronic Business Licensing. OSS-RBA consists of three subsystems: the information subsystem, the licensing service subsystem, and the supervision subsystem. The implementation of supervision for risk-based business licensing at the regional level is carried out in an integrated and coordinated manner by the Investment and Integrated Services Agency of the District/City. This supervision implementation is an integral part of the business licensing process. The purpose of this internship report is to provide an understanding of how the implementation and execution of the revocation and reporting module of the representative office supervision through the Online Single Submission Risk-Based Approach (OSS-RBA) are conducted, as well as to assess the effectiveness of OSS-RBA compared to previous licensing supervision before the existence of OSS-RBA. In conducting the analysis and preparing the report, the author used the Agile Scrum method. The results of this internship report indicate that the implementation of OSS-RBA has been carried out and has reached a level of effectiveness as an effort to expedite the integrated and coordinated supervision process of licensing at the representative office, particularly in the revocation and reporting features, in accordance with the existing regulations. However, the online single submission system still requires improvements considering the rapid technological advancements, necessitating further development over time to minimize issues related to licensing supervision in the process of revocation and reporting at representative offices

Keywords: OSS-RBA System, Supervision, Reporting, Revocation