

## DAFTAR SINGKATAN

AI	<i>Artificial Intelligence</i>
CMS	<i>Content Management System</i>
CRM	<i>Customer Relationship Management</i>
ERP	<i>Enterprise Resource Planning</i>
KM	<i>Knowledge Management</i>
KMS	<i>Knowledge Management System</i>
ML	<i>Machine Learning</i>
NLP	<i>Natural Language Processing</i>
Prodi	Program Studi
ROI	<i>Return of Investment</i>