

REFERENCES

- Agusta, R. O., & Saragih, R. (2019). *Pengaruh Lingkungan Kerja Terhadap Kinerja Karyawan Badan Narkotika Nasional Provinsi Jawa Barat*. *Performance Jurnal Bisnis dan Akuntansi*, 9(2).
- Bibi, P., Ahmad, A., & Majid, A. H. A. (2018). *Chapter 7 HRM Practices and Employee Retention: The Moderating Effect of Work Environment. Applying Partial Least Squares in Tourism and Hospitality Research*, 129– 152. doi:10.1108/978-1-78756-699-620181007
- Bustan, W. N., & Dudija, D. (2020). *Pengaruh Lingkungan Kerja Terhadap Kinerja Karyawan Pt. Sumber Graha Sejahtera (Sgs) Cabang Luwu*. eProceeding Telkom University.
- Akbar, S. (2018). Factors Analysis that Influence Employee Performance. *JIAGANIS, Vol. 3, No. 2 September 2018*, 1-17.
- Edison, E., Anwar, Y., & Komariyah, I. (2018). *Manajemen Sumber Daya Manusia Strategi dan Perubahan Dalam Rangka Meningkatkan Kinerja Pegawai dan Organisasi*. Bandung: Alfabeta
- Husen, R. S., & Ayuningtias, H. G. (2018). *Pengaruh Lingkungan Kerja Terhadap Kinerja Karyawan (Studi Kasus Pada Perusahaan Cv.Efte Event Creator Periode 2017)* . eProceeding Telkom University.
- Kusumah, I., & Wardhana, A. (2018). *Pengaruh Lingkungan Kerja Fisik Terhadap Kinerja Karyawan Divisi Sumber Daya Insani Rumah Sakit Al-Islam Bandung*. eProceeding Telkom University.
- Kasmir. (2016). *Manajemen Sumber Daya Manusia (Teori dan Praktik)*. Jakarta: PT Raja Grafindo Persada.
- Pawirosumarto, S., Sarjana, P. K., & Gunawan, R. (2017). *The effect of work environment, leadership style, and organizational culture towards job satisfaction and its implication towards employee performance in Parador Hotels and Resorts, Indonesia*. *International Journal of Law and Management*, 59(6), 1337–1358. doi:10.1108/ijlma-10-2016-0085

- Putra, P. P. (2017). *The Influence of Working Environment Towards Employees' Performance of Back Office Employees in PERUM DAMRI Bandung*. eProceeding Telkom University.
- Putri, Elok Mahmud and Ekowati, Vivin Maharani and Supriyanto, Achmad Saniand Mukaffi, Zaim (2019). *The effect of work environment on employee performance through work discipline*. International Journal of Research - Granthaalayah, 7 (4). pp. 132-140. ISSN 2350-0530
- Ramli, A. H. (2019). *Work Environment, Job Satisfaction and Employee Performance in Health Services*. *Business and Entrepreneurial Review*, 19(1), 29-42.
- Rorong, V. S. (2016). *The Impact Of Physical Work Environment Toward Employee Performance At Pt. Bank Negara Indonesia Manado Regional Office*. *Jurnal Riset Ekonomi, Manajemen, Bisnis dan Akuntansi*, 4(2303- 1174), 441-450.
- Rusli, A. (2020, March 26). *The Effect of Work Motivation Toward Employee Performance at PT. Permodalan Nasional Madani (Persero) Jakarta*. *Jurnal Ilmu Sosial Politik Dan Humaniora*, 3(1), 1-12. <https://doi.org/https://doi.org/10.36624/jisora.v3i1.55>
- Widyastuti, S. P. (2020). *Pengaruh Lingkungan Kerja Fisik Dan Non Fisik Terhadap Kinerja Karyawan Pada Sektor Jaminan Sosial Nasional (Studi Kasus Bpjs Ketenagakerjaan Bandung Lodaya)* . eProceeding Telkom University.
- Yohanes, Totok Suyoto and Yosaphat, Danis Murtiharso (2019) *Effect Of Work Environment And Employee Engagement On Job Performance Of Public Relation Staff In Luxury Hotels In Jakarta*. International Journal of Organizational Business Excellence, 2 (2). pp. 83-90. ISSN 2621-654X
- Tumboimbela, Syela C. S. 2018. *The Impact of Work Environment Toward Job Satisfaction at PT Post Main Branch Office in Manado*
- Dessler, G. (2015) *Fundamentals of Human Resource Management*. 4th Edition, Global Edition, Pearson International.

- Edison, E., Anwar, Y., & Komariyah, I. (2017). *Manajemen Sumberdaya Manusia*. Bandung: Alfabeta.
- Bintoro dan Daryanto. 2017. *Manajemen Penilaian Kinerja Karyawan*. Cetakan 1. Yogyakarta : Gava Media
- Fahmi, Irham. 2016. *Manajemen Sumber Daya Manusia Teori dan Aplikasi*. Bandung: Alfabeta. Gie, The liang. 2006. *Administrasi Perkantoran Modern*.
- Amstrong, M dan Baron F. 2016. *Manajemen Kinerja Cetakan Ketujuh*, Jakarta: Erlangga
- Afandi, P. 2016. *Concept & Indicator Human Resources Management for Management Research*. Yogyakarta: Deepublish.
- Permadi, Bayu., I. B. Ag. Dharmanegara dan Ni Wayan Sitiari. 2018. The Effects Of Leadership And Motivation Againsts Work Discipline And Performance Of Civil Servant Employees At Balai Wilayah Sungai Bali Penida. *JAGADHITA: Jurnal Ekonomi & Bisnis*, Vol. 5, No 1. Maret 2018, Hal 46-57.
- Sugiyono. (2016). *Metode Penelitian Kuantitatif, Kualitatif dan R&D*. Bandung: Alfabeta.
- Fibrasiwi, Klaudia Sica. (2018). *Pengaruh Website Marketing Pada Kualitas Layanan dan Dampaknya Terhadap Kepuasan Pelanggan Studi Kasus Pada Pengguna Website Sistem Informasi Pelaporan Peserta (SIPP) Online BPJS Ketenagakerjaan* Bandung Soekarno-Hatta, Telkom University
- Sujarweni, V. Wiratna. 2015. *Statistik untuk Bisnis dan Ekonomi*. Yogyakarta: Pustaka Baru Press.
- Sinagabariang, D. J. (2017). Analisis Kepuasan Pelanggan Tokopedia Berdasarkan Webqual 4.0 Menggunakan Metode Costumers Satisfaction Index Dan Importance Performance Analysis. Skripsi Universitas Telkom, S1 Manajemen (manajemen Bisnis Telekomunikasi & Informatika), 126-149.

Muhammad, Alwi. Sary, Fetty. (2019). The Effect Of Work Environment On Employee Performance Badan Pengelola Keuangan Dan Aset Daerah Kota Tasikmalaya.

Crowley, P. and Hughes, A. (2021), *The impact of COVID-19 pandemic and the societal restrictions on the health and wellbeing of the population, and on the health service capacity and delivery: A plan for healthcare and population health recovery*, Version 2 (May 2021). Dublin: National QI Team, Health Service Executive