ABSTRACT

In this era of the COVID-19 pandemic, hospital employees must be prepared to face existing problems or threats to improve their performance in order to serve patients who have been exposed to the Covid-19 virus. The data shows that there is a decrease in employee performance caused by several factors. One of them is the work environment factor.

This research was conducted in Karya Husada Hospital, Cikampek. This study aimed to find out the work environment and employees' performance at Karya Husada Hospital Cikampek and to analyzed the effect of work environment on employees' performance at Karya Husada Hospital Cikampek. The factors tested in this study are work environment (lighting, air temperature, facilities, work ability, work relationship and social environment) as exogenous variables, while employees' performance (quantity of work, quality of work and punctuality) as endogenous variables.

The research method used in this study is quantitative method with descriptive-causality research. Population used in this research are employee of Karya Husada Hospital Cikampek as many as 370 people. The sampling technique used in this study is probability-sampling technique with simple random sampling technique, while the number of samples in this study amounted to 79 respondents. The analysis data used is descriptive analysis and classic assumption test.

The result of this study is work environment has a significance influence to employees' performance and the percentage of work environment in Karya Huasada Hospital Cikampek is 78.8 % and indicate that employees at Karya Huasa Hospital Cikampek have a good work environment. The author concludes that basically employee at Karya Huasa Hospital Cikampek overall performance has been influenced by other factor which is in this study is as it is work environment has been calculated as well through statistical method through SPSS.

Keyword: Work Environment, Employees' Performance, Karya Husada Hospital Cikampek