

ABSTRACT

Type C public hospitals in Sukabumi City include Hermina Hospital, Assyifa Hospital, and Bhayangkara Setukpa Hospital. The three hospitals have different physical and non-physical conditions, as well as eligibility based on different hospital standards. Bhayangkara Setukpa Sukabumi General Hospital is one of the Level II Police health service facilities with type C. This hospital is the only Police hospital in Sukabumi and is the main referral for patient patients at the Setukpa Lemdiklat Polri Sukabumi. This hospital is organized for general patients who provide health services that are quite good, but are not matched by adequate physical environmental conditions as well as comfort and safety for patients. The problem with this hospital is that it is not in accordance with the standard of Type C Hospital Facility Technical Guidelines and the Head of Police Regulation regarding Bhayangkara Hospital in the form of layout effectiveness, circulation, and maintenance in unsuitable interior elements. This inconvenience will affect the quality of hospital services. So it is necessary to increase and adjust the correct standards. This aims to help the effectiveness of hospital services to users and prioritize patient safety. This is supported by an effectiveness approach that uses the theme Healthy and Friendly Environment with the concept of Integrated Care at Polri hospitals.

Keywords : *General Hospital, Police, Effectiveness, Healthy and friendly environment.*