

Table of Figure

Figure 1. User Centered Design Stages	3
Figure 2. Modelling Flow	6
Figure 3. Hierarchical Task Analysis (HTA)	8
Figure 4. Determine the result of average SUS Score. [14]	9
Figure 5. Low Fidelity (a) and High Fidelity (b)	10
Figure 6. Low Fidelity of Homepage	13
Figure 7. Low Fidelity of Form IT Change Page	14
Figure 8. Low Fidelity of Report Form Page	14
Figure 9. Low Fidelity of Draft Page	15
Figure 10. Low Fidelity of User Management	15
Figure 11. High Fidelity of Homepage	16
Figure 12. High Fidelity of Form IT Change Page	17
Figure 13. High Fidelity of Report Form Page	18
Figure 14. High Fidelity of Draft Page	19
Figure 15. High Fidelity of User Management Page.....	20