

DAFTAR PUSTAKA

- Allen, T. T. (2019). Introduction to engineering statistics and lean six sigma: Statistical quality control and design of experiments and systems. In *Introduction to Engineering Statistics and Lean Six Sigma: Statistical Quality Control and Design of Experiments and Systems*. Springer London. <https://doi.org/10.1007/978-1-4471-7420-2>
- Antony, Jiju. (2016). *Lean Six Sigma for Small and Medium Sized Enterprises*. CRC Press.
- Basuki, M., Aprilyanti, S., Azhari, A., & Erwin, E. (2020). Perancangan Ulang Alat Perontok Biji Jagung dengan Metode Quality Function Deployment. *Jurnal INTECH Teknik Industri Universitas Serang Raya*, 6(1), 23–30. <https://doi.org/10.30656/intech.v6i1.2196>
- Bolton, W. (William). (2015). *Programmable logic controllers*. Newnes.
- Chang, C. M., Zhan, W., & Ding, X. (2016). *Lean Six Sigma and Statistical Tools for Engineers and Engineering Managers ENGINEERING MANAGEMENT COLLECTION*.
- Daga, R. (2017). *Citra, Kualitas Produk dan Kepuasan Pelanggan* (H. Upu, Ed.; Pertama). Global Research and Consulting Institute. <https://www.researchgate.net/publication/334957485>
- Franchetti, M. J. (2015). *LEAN SIX SIGMA With Applied Case Studies*. CRC Press.
- Groover, M. P. (2018). *Automation Production Systems and ComputerIntegrated Manufacturing*. 5.
- H. Sutawidjaya, A., & Suci Asmarani, P. (2018). EVALUASI PELAYANAN PUBLIK PRODUK HUKUMONLINE.COM UNTUK MENGETAHUI KEBUTUHAN PELANGGAN KASUS PT JUSTIKA SIAR PUBLIKA. *Journal JDM*, 1, 32–42.
- Jamaluddin. (2017). *Manajemen Mutu Teori dan Aplikasi pada Lembaga Pendidikan* (K. Anwar, Ed.). Pusaka Jambi.
- Lestari, R., Wardah, S., & Ihwan, K. (2020). ANALISIS

PENGEMBANGAN PELAYANAN JASA TV KABEL MENGGUNAKAN METODE QUALITY FUNCTION DEPLOYMENT (QFD). *JISI: JURNAL INTEGRASI SISTEM INDUSTRI*, 7, 57–63. <https://doi.org/10.24853/jisi.7.1.57-63>

Montgomery, D. C. (2020). *Introduction to Statistical Quality Control* (J. Brady, Ed.; Eight). Wiley.

Mufida, E., Septian Anwar, R., Khodir, R. A., Prihan, I., Program, R. 4, Komputer, S. T., Kmputer, I., Teknologi Dan Informasi, F., Bina, U., & Informatika, S. (2020). *Perancangan Alat Pengontrol pH Air Untuk Tanaman Hidroponik Berbasis Arduino Uno*. <http://ejournal.bsi.ac.id/ejurnal/index.php/insantek>

Patel, S. (Quality management consultant). (2016). *The tactical guide to six sigma implementation*. CRC Press.

Permenakertrans. (2011). *PERATURAN MENTERI TENAGA KERJA DAN TRANSMIGRASI*. www.hukumonline.com

Petruzella, F. (2017). *Programmable Logic Controllers*.

Rasyad, A., Budi Arto, dan, Utama Raya Motor Industri, P., Jl Raya Pasar Kemis, T., uwung, J., Teknik Mesin, P., Teknik, F., Jl Mayjen Sutoyo no, J., & Jakarta, C. (2018). ANALISIS PENGARUH TEMPERATUR, WAKTU, DAN KUAT ARUS PROSES ELEKTROPLATING TERHADAP KUAT TARIK, KUAT TEKUK DAN KEKERASAN PADA BAJA KARBON RENDAH. *Jurnal Rekayasa Mesin*, 9(3), 173–182.

Stamatis. (2019). *Risk Management Using Failure Mode and Effect Analysis (FMEA)* (O'Mara. Paul Daniel, Ed.; Second). ASQ Quality Press.

Subekti, I. (2019). *Sistem Manajemen Mutu* (pertama). Expert.

Suseno, & Theodossy Tigang Huvat, T. (2019). PERANCANGAN ALAT PANGGANGAN OTOMATIS MENGGUNAKAN METODE QFD (QUALITY FUNCTION DEPLOYMENT). In *Jurnal Teknologi* (Vol. 12).

Ulrich, K. T., Eppinger, S. D., & Yang, M. C. (2020). *Product Design and Development Seventh Edition*.

Yuhendri, D. (2018). Penggunaan PLC Sebagai Pengontrol Peralatan Building Automatis. In *Journal of Electrical Technology* (Vol. 3, Issue 3).