

FOREWORD

Assalamualaikum wr.wb. All praise to Allah SWT, because of his blessing this research with the title “Designing RFID Based Watch To Improve Mountain Climber Satisfaction Using Quality Function Deployment: Case Study In Mount Gede West Java” is finished, this research become the requirements for graduation for industrial engineering at Telkom university, as well as a means of application of knowledge that has been obtained during the lecture period, and is expected to be useful in the community, especially for climbers on Mount Gede.

With the completion of this research, the author would like to thank those who have helped in the completion of this final project, therefore thanks are addressed to:

1. My beloved family, Father, Mother, Kaka and my younger siblings who continue to provide support and prayers for the smooth running of this final project.
2. Miss Ilma Mufidah, S.T., M.T., Ph.D and Miss Mira Rahayu, S.T., M.T as supervisors to this final project for input and useful knowledge for the author
3. Teachers at Telkom University that I cannot mention one by one for all the knowledge that has been given to the author
4. Classmates at TI-42-INT and also friends from the 18th batch of technical drawing laboratory assistants who have accompanied life on campus and provided support during the work of this final project.
5. Annisa Dewi Maharani Amalia Beladina, as a person who always provides moral support and becomes a place to exchange ideas in doing this final project
6. The manager of the Mount Gede tourist park who has allowed to conduct research in the place
7. Other parties who cannot be mentioned one by one for all their support, either directly or indirectly