FOREWORD

This thesis was written for my Bachelor degree in Communication Sciences with

specialization in Marketing Communication from Telkom University, Bandung

Indonesia. The subject of this thesis is related to "Utilizing WhatsApp Media

Group to Strengthen Family Communication Bond (A Case Study in Dili, Timor

Leste)". This is a very fascinating research topic as it is a blend of social sciences

ranging from pure communication concepts to human behavioral and habitual

characteristics.

After thanking Allah Almighty and I would like to thank a few people here. Thank

you so much to my dear mother Maria Madalena da Costa even though you are a

single mother but you always work hard to help me up to this stage, many thanks to

my father Jose da Conceicao "in Heaven", before he died, he always reminded me

not to give up in the struggle, many thanks to brothers; Mitho, Abel, Aldo and Niju

and sister; Noi, Ilda and Lola. They made my dream become reality.

I am really grateful to my supervisor (Dr. Lucy Pujasari Supratman, S.S., M.Si),

Kaprodi of Communication Sciences (Ms. Idola Perdini Putri, Ph.D) and Dosen Wali

(Ms. Dini Salmiyah FIthrah Ali S.S., M.Si) for their guidance, reviews and

recommendations. Especially Dr. Lucy who has been guiding me every step of the

way as we worked together on this thesis of Utilizing WhatsApp Media Group to

Strengthen Family Communication Bond without whom this would not have been

possible. These people were always present to help me with my research whenever I

needed them.

Dili, 17 January 2022

Miqueias Dos A. Da C. Da Conceicao

iv