

**PENERAPAN STANDAR OPERASIONAL
PROSEDUR TELEPON OPERATOR DI TRANS
LUXURY HOTEL BANDUNG**

**IMPLEMENTATION STANDARD OPERATIONAL
PROCEDURE TELEPHONE OPERATOR AT THE
TRANS LUXURY HOTEL BANDUNG**

PROYEK AKHIR

**Agustina Sri M
NIM 6707190040**



**PROGRAM STUDI D3 PERHOTELAN
FAKULTAS ILMU TERAPAN
UNIVERSITAS TELKOM
BANDUNG, 2022**