

DAFTAR SINGKATAN

Istilah	Deskripsi	Halaman pertama kali digunakan
SECI	: <i>Socialization, Externalization, Combination, Internalization</i>	3
SAM	: <i>Successive Approximation Model</i>	3
SOP	: <i>Standard Operating Procedure</i>	3
ADDIE	: <i>Analyze, Design, Development, Implementation, Evaluate</i>	3
KM	: <i>Knowledge Management</i>	6
UAT	: <i>User Acceptance Test</i>	53