

DAFTAR SINGKATAN

Singkatan	Kepanjangan	Halaman Pertama Kali Digunakan
CTQ	<i>Critical to Quality</i>	1
DMAIC	<i>Define, Measure, Analyze, Improve, Control</i>	5
FMEA	<i>Failure Mode Effect Analysis</i>	8
RPN	<i>Risk Priority Number</i>	8
QFD	<i>Quality Function Deplyoment</i>	25
WAP	<i>Weight Average Performance</i>	32
HOQ	<i>House of Quality</i>	26