ABSTRACT

IT governance or IT (Information Technology) Governance is a structure of relationships and processes to direct and control the organization to achieve its goals by adding a balance value that is balanced with IT and its processes (Agus Prasetyo Utomo, 2011). This report aims to determine the design of IT Governance and Management at DISKOMINFO Bandung City using the EDM Domain and DSS using the COBIT 2019 framework. The research method used is a qualitative approach, by interview. The contribution of the results of this study is to assist DISKOMINFO Bandung in providing an overview of good IT governance and management and to help improve IT governance and management.

Keywords: IT Governance, DISKOMINFO Bandung City, COBIT 2019, EDM, DSS.