

Figure 1. 2 Result Search Tracking Page

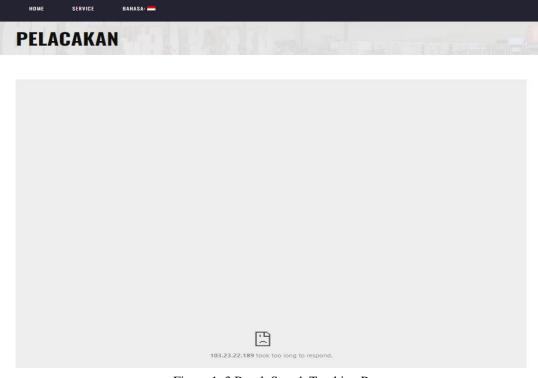
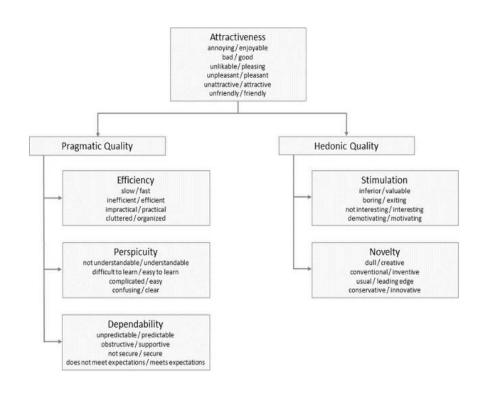


Figure 1. 3 Result Search Tracking Page



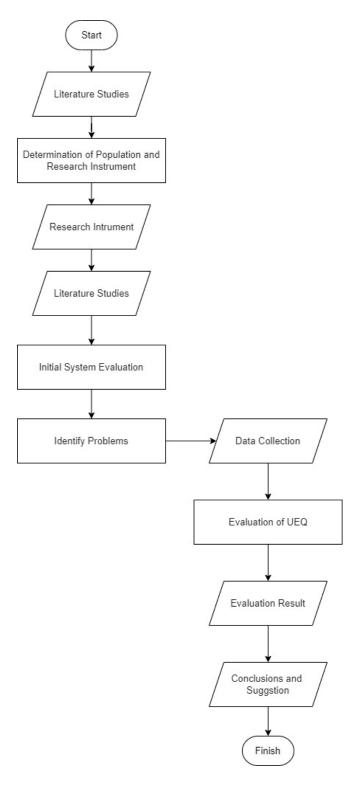


Figure 3. 1 Research Flow

	12 3 4 5 6 7		
menyusahkan	0000000	menyenangkan	
tidak dapat dipahami	0000000	dapat dipahami	
kreatif	0000000	monoton	
mudah dipelajari	0000000	sulit dipelajari	
bermanfaat	0000000	kurang bermanfaat	
membosankan	0000000	mengasyikkan	
tidak menarik	0000000	menarik	
tidak dapat diprediksi	0000000	dapat diprediksi	
cepat	0000000	lambat	
berdaya cipta	0000000	konvensional	
menghalangi	0000000	mendukung	
baik	0000000	buruk	
rumit	0000000	sederhana	
tidak disukai	0000000	menggembirakan	
lazim	0000000	terdepan	
tidak nyaman	0000000	nyaman	
aman	0000000	tidak aman	
memotivasi	0000000	tidak memotivasi	
memenuhi ekspektasi	0000000	tidak memenuhi ekspektasi	
tidak efisien	0000000	efisien	
jelas	0000000	membingungkan	
tidak praktis	0000000	praktis	
terorganisasi	0000000	berantakan	
atraktif	0000000	tidak atraktif	
ramah pengguna	0000000	tidak ramah pengguna	
konservatif	0000000	inovatif	

Figure 3. 2 User Experience Questionnaire (UEQ) Parameters

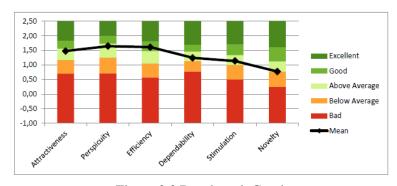


Figure 3.3 Benchmark Graph

## Responden Berdasarkan Jenis Kelamin

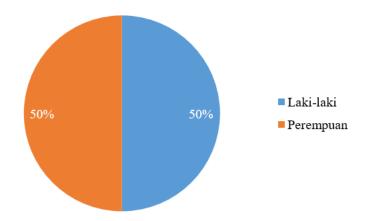


Figure 4. 1 Respondents by Gender

## Responden Berdasarkan Usia

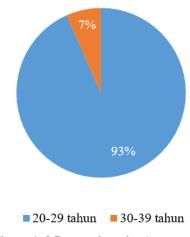


Figure 4. 2 Respondents by Age

## Responden Berdasarkan Pekerjaan

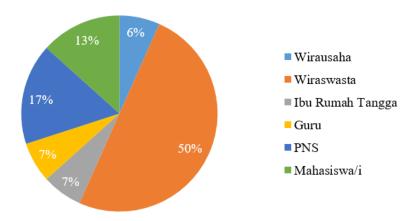


Figure 4. 3 Respondents based on work

Item	Mean	Variance	Std. Dev.	No.	Left	Right	Scale
1	<b>1.0</b>	0.7	0.8	30	annoying	enjoyable	Attractiveness
2	→ 0.6	1.3	1.2	30	not understandable	understandable	Perspicuity
3	<b>1.9</b>	1.2	1.1	30	creative	dull	Novelty
4	<b>2.0</b>	1.0	1.0	30	easy to learn	difficult to learn	Perspicuity
5	<b>1.8</b>	0.8	0.9	30	valuable	inferior	Stimulation
6	<b>1.2</b>	1.4	1.2	30	boring	exciting	Stimulation
7	<b>1.4</b>	0.5	0.7	30	not interesting	interesting	Stimulation
8	<b>1.6</b>	0.5	0.7	30	unpredictable	predictable	Dependability
9	<b>1.2</b>	1.0	1.0	30	fast	slow	Efficiency
10	<b>2.1</b>	1.1	1.0	30	inventive	conventional	Novelty
11	<b>0.9</b>	3.2	1.8	30	obstructive	supportive	Dependability
12	<b>1.2</b>	0.6	0.8	30	good	bad	Attractiveness
13	<b>1.6</b>	1.0	1.0	30	complicated	easy	Perspicuity
14	<b>1.7</b>	0.6	0.8	30	unlikable	pleasing	Attractiveness
15	-0.5	3.4	1.8	30	usual	leading edge	Novelty
16	<b>1.5</b>	0.7	0.8	30	unpleasant	pleasant	Attractiveness
17	<b>2.0</b>	0.9	0.9	30	secure	not secure	Dependability
18	<b>1.2</b>	0.7	0.9	30	motivating	demotivating	Stimulation
19	<b>1.6</b>	0.7	0.8	30	meets expectations	does not meet expectations	Dependability
20	<del>→</del> 0.5	1.1	1.0	30	inefficient	efficient	Efficiency
21	<b>1.3</b>	1.2	1.1	30	clear	confusing	Perspicuity
22	<del>-</del> ≫ 0.7	1.2	1.1	30	impractical	practical	Efficiency
23	<b>1.1</b>	0.8	0.9	30	organized	cluttered	Efficiency
24	<b>1.4</b>	0.7	0.9	30	attractive	unattractive	Attractiveness
25	<b>1.4</b>	1.4	1.2	30	friendly	unfriendly	Attractiveness
26	-2.1	2.2	1.5	30	conservative	innovative	Novelty

Figure 4. 4 Mean, Variant, Standard Deviation

UEQ Scales (Mean and Variance)							
Attractiveness	1.844	0.27					
Perspicuity	<b>1.625</b>	0.46					
Efficiency	<b>1.392</b>	0.29					
Dependability	<b>1.767</b>	0.49					
Stimulation	<b>1.650</b>	0.32					
Novelty	→ 0.333	0.32					

Figure 4. 5 Mean and Variance Results

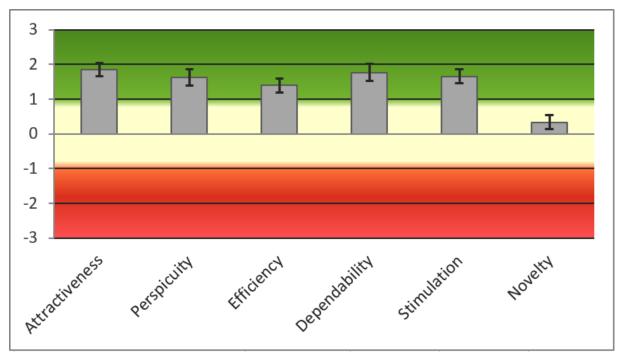


Figure 4. 6 Mean scale value graph

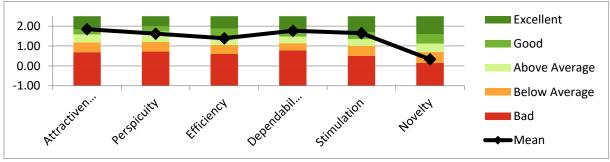


Figure 4. 7 Msl website UEQ value benchmark results



Figure 4. 8 Interface MSL website

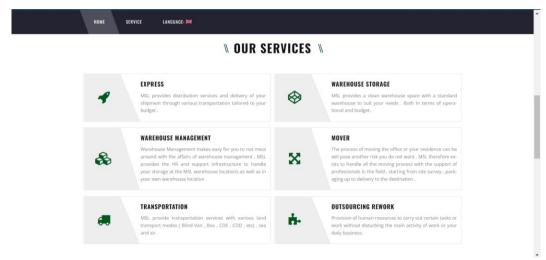


Figure 4. 8 Menu Service

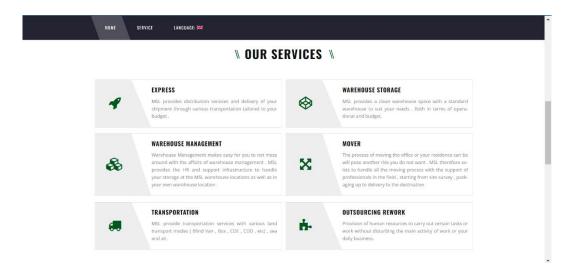


Figure 4. 9 Menu Service

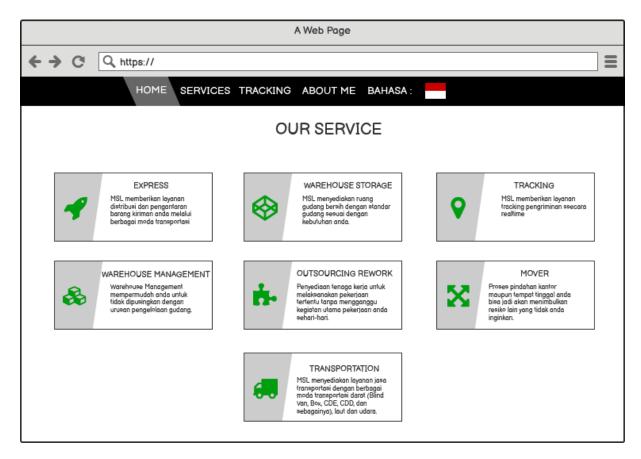


Figure 4. 10 Menu Service Suggestion

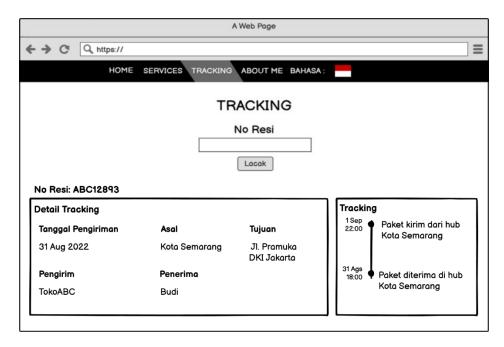


Figure 4. 11 Menu Tracking Suggestion