

**THE EFFECT OF SERVICE QUALITY ON CUSTOMER
SATISFACTION OF D'PRIMAHOTEL BANDUNG**

MINI THESIS

Submitted as one of the requirements to obtain a Bachelor's Degree in
Management from the International ICT Business study program

Arranged by:

Naura Salsabila

1401183536



**INTERNATIONAL ICT BUSINESS
SCHOOL OF ECONOMICS AND BUSINESS**

TELKOM UNIVERSITY

BANDUNG

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