

ABSTRACT

The need for information systems in each university has an important role as a forum for distributing information to students. In the Faculty of Applied Sciences, Telkom University, there are student affairs and academic administration to facilitate the needs of the faculty, especially for students. The number of students who want to ask questions without being limited by time and repeated to student affairs and academic administration can sometimes cause problems, especially in the process of distributing the information needed because student affair staff and academic administration staff can only respond via Personal Whatsapp which is only done during working hours also replying to student's questions in manually. The Final Project entitled "Chatbot LA-K: Chatbot Application for Student Affairs and Academic Administration at the School of Applied Sciences" is designed to assist student affairs and academic administration in providing media or facilities that are easily accessible through the Telegram Messenger application and can answer student questions without time-limited and does not take long to obtain information. In this Chatbot LA-K, all data accessed by users, especially students of the Faculty of Applied Sciences, will be stored in a google spreadsheet for data needs in the field of student affairs and academic administration. After Chatbot LA- K was tested on users, the results showed many positive responses from users with the UEQ test results getting a total average of 2,0683 which means that Chatbot LA-K is above the UEQ standard with the lowest scale of -3.00.

Keywords: Student Affairs, Academic Administration, Chatbot LA-K, Telegram Messenger.