

ABSTRACT

The purpose of making this design concept is to create a type of product that can help improve the service and attractiveness of the restaurant. This is motivated by the adaptation of restaurants as people's lifestyles change and develop. Researchers used qualitative research methods to obtain literature data and field data referring to changes and technological developments in restaurants. From the data taken, it is known that the types of services offered by restaurants that adapt the form of technology utilize the types of services that focus on developing cellular and contactless forms due to the pandemic as well. The form of the design utilizes gaps to facilitate access to the type of service assistance.

Keywords: restaurant, technology, service