

**STANDAR OPERASIONAL PROSEDUR PADA  
HOUSEKEEPING DEPARTEMEN HOTEL GRAND  
TJOKRO BANDUNG**

***THE STANDARD OPERATING PROCEDURES OF  
THE HOUSEKEEPING DEPARTMENT AT THE  
GRAND TJOKRO BANDUNG***

**PROYEK AKHIR**

**Indah Puspa Wulandari**

**6707190033**



**PROGRAM STUDI D3 PERHOTELAN  
FAKULTAS ILMU TERAPAN  
UNIVERSITAS TELKOM  
BANDUNG, 2022**