

DAFTAR GAMBAR

Gambar 1.1	Lobby Hotel JW Marriott Surabaya	4
Gambar 1.2	Ulasan Tamu di <i>Lobby Lounge</i> Hotel JW Marriott Surabaya	5
Gambar 1.3	Ulasan Tamu di <i>Lobby Lounge</i> Hotel JW Marriott Surabaya	6
Gambar 4.1	Hotel JW Marriott Surabaya	25
Gambar 4.2	Struktur Organisasi di Lobby Hotel JW Marriott Surabaya	27