

**PENERAPAN STANDAR OPERASIONAL  
PROSEDUR DI LOBBY LOUNGE HOTEL JW  
MARRIOTT SURABAYA 2022**

***THE IMPLEMENTATION OF THE STANDARD  
OPERATING PROCEDURE AT THE LOBBY  
LOUNGE JW MARRIOTT HOTEL SURABAYA  
2022***

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**PROGRAM STUDI D3 PERHOTELAN  
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