

**PENERAPAN STANDAR PELAYANAN DI  
TJOKRO RESTORAN HOTEL GRAND TJOKRO  
YOGYAKARTA**

***IMPLEMENTATION OF SERVICE STANDARDS  
IN TJOKRO GRAND TJOKRO HOTEL  
RESTAURANTS YOGYAKARTA***

**PROYEK AKHIR**

**MIA NOVIANTI  
NIM 6707192093**



**PROGRAM STUDI D3 PERHOTELAN  
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