

DAFTAR PUSTAKA

- Abdullah, M. (2015). *METODE PENELITIAN KUANTITATIF* (Pertama). Aswaja Pressindo.
- al Harbi, J. A., Alarifi, S., & Mosbah, A. (2019). Transformation leadership and creativity: Effects of employees pyschological empowerment and intrinsic motivation. *Personnel Review*, 48(5), 1082–1099.
<https://doi.org/10.1108/PR-11-2017-0354>
- Al-Ali, A. A., Singh, S. K., Al-Nahyan, M., & Sohal, A. S. (2017). Change management through leadership: the mediating role of organizational culture. *International Journal of Organizational Analysis*, 25(4), 723–739.
<https://doi.org/10.1108/IJOA-01-2017-1117>
- Albors-Garrigos, J., Igartua, J. I., & Peiro, A. (2018). Innovation management techniques and tools: Its impact on firm innovation performance. *International Journal of Innovation Management*, 22(6).
<https://doi.org/10.1142/S1363919618500512>
- Alziari, L. (2017). A chief HR officer's perspective on talent management. *Journal of Organizational Effectiveness*, 4(4), 379–383.
<https://doi.org/10.1108/JOEPP-05-2017-0047>
- Amoozegar, A., Pukthuanthong, K., & Walker, T. J. (2017). On the role of the chief risk officer and the risk committee in insuring financial institutions against litigation. *Managerial Finance*, 43(1), 19–43.
<https://doi.org/10.1108/MF-05-2016-0127>
- Apriyanto, D. R., & Putro, P. H. (2018). Tingkat Kegagalan Dan Keberhasilan Proyek Sistem Informasi Di Indonesia. *Seminar Nasional Teknologi Informasi Dan Komunikasi 2018*, 2018(Sentika), 23–24.
- Asne, L. F., Fauzi, R., & Nugraha, R. A. (2022). Analisis Sistem Manajemen Layanan Teknologi Informasi Pada Pt Dunia Boga Indonesia Yang Mengacu Pada Itil V3 Domain Service Operation Process Incident Management, Problem Management Analysis Of Information Technology Service

Management System At Pt Dunia Boga Indonesia That Refers To Itil V3 Domain Service Operation Process Incident Management, Problem Management. *E-Proceeding of Engineering*, 9.

Asyraf, W. M. (2014). *Hierarchical Component Using Reflective-Formative Measurement Model in Partial Least Square Structural Equation Modeling (Pls-Sem)*. 2(2), 33–49. www.ijmsi.org

Baiyere, A., Salmela, H., & Tapanainen, T. (2020). Digital transformation and the new logics of business process management. *European Journal of Information Systems*, 29(3), 238–259. <https://doi.org/10.1080/0960085X.2020.1718007>

Basbeth, F., Ashlyzan, M. bin R., & Ibrahim, M. A. H. (2018). *Four Hours Basic PLS-SEM A Step by Step Guide With Video Clips For Student and Scholar* (N. A. M. Yasin, Ed.; First). iPRO Publication. <https://www.researchgate.net/publication/344954763>

Basmantra, I. N., Kusumaningtyas, A., & Firmansyah, M. (2020). THE EFFECT OF CROSS FUNCTIONAL TRAINING AND THE WORK ENVIRONMENT TOWARDS WORK QUALITY IN THE MIDDLE OF THE COVID-19 PANDEMIC SITUATION (CASE STUDY: CJ LOGISTICS IN SEOUL, KOREA). *Jurnal Ilmiah Akuntansi Dan Bisnis*, 5(2), 2528–1216. <http://journal.undiknas.ac.id/index.php/akuntansi>

Berman, S., Baird, C. H., Eagan, K., & Marshall, A. (2020). What makes a Chief Digital Officer successful? *Strategy and Leadership*, 48(2), 32–38. <https://doi.org/10.1108/SL-12-2019-0180>

Brunner, M., Sillaber, C., & Breu, R. (2017). Towards automation in information security management systems. *Proceedings - 2017 IEEE International Conference on Software Quality, Reliability and Security, QRS 2017*, 160–167. <https://doi.org/10.1109/QRS.2017.26>

Buntak, K., Kovačić, M., & Martinčević, I. (2020). IMPACT OF DIGITAL TRANSFORMATION ON KNOWLEDGE MANAGEMENT IN

ORGANIZATION. Dalam *Advances in Business-Related Scientific Research Journal* (Vol. 11, Issue 1).

Correani, A., de Massis, A., Frattini, F., Petruzzelli, A. M., & Natalicchio, A. (2020). Implementing a Digital Strategy: Learning from the Experience of Three Digital Transformation Projects. *California Management Review*, 62(4), 37–56. <https://doi.org/10.1177/0008125620934864>

Dal Mas, L. O., & Barac, K. (2018). The influence of the chief audit executive's leadership style on factors related to internal audit effectiveness. *Managerial Auditing Journal*, 33(8–9), 807–835. <https://doi.org/10.1108/MAJ-12-2017-1741>

de Haes, S., & van Grembergen, W. (2009). An Exploratory Study into IT Governance Implementations and its Impact on Business/IT Alignment. *Information Systems Management*, 26(2), 123–137. <https://doi.org/10.1080/10580530902794786>

Duerr German, S., Holotiuk, F., Beimborn, D., Wagner German, H.-T., & Weitzel, T. (2018). What is Digital Organizational Culture? Insights from Exploratory Case Studies. *Hawaii International Conference on System Sciences*. <http://hdl.handle.net/10125/50529>

Dzikrullah, A. D., Harymawan, I., & Ratri, M. C. (2020). Internal audit functions and audit outcomes: Evidence from Indonesia. *Cogent Business and Management*, 7(1). <https://doi.org/10.1080/23311975.2020.1750331>

Elikwu, F. (2019). *Exploring the Impact of Cross-Functional Collaboration on Organizational Mission Alignment*. https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3396876

García-Sánchez, I. M., & Martínez-Ferrero, J. (2019). Chief executive officer ability, corporate social responsibility, and financial performance: The moderating role of the environment. *Business Strategy and the Environment*, 28(4), 542–555. <https://doi.org/10.1002/bse.2263>

Ginting, B. D. (2009). Structural Equation Model (SEM). *Encyclopedia of Biopharmaceutical Statistics*, 8(3).
<https://doi.org/10.3109/9781439822463.209>

Goerzig, D., & Bauernhansl, T. (2018). Enterprise Architectures for the Digital Transformation in Small and Medium-sized Enterprises. *Procedia CIRP*, 67, 540–545. <https://doi.org/10.1016/j.procir.2017.12.257>

Gurbaxani, V., & Dunkle, D. (2019). Gearing up for successful digital transformation. *MIS Quarterly Executive*, 18(3), 209–220.
<https://doi.org/10.17705/2msqe.00017>

Haffke, I., & Benlian, A. (2016). *The Role of the CIO and the CDO in an Organization's Digital Transformation*.
<https://www.researchgate.net/publication/311653140>

Hair, J. F., Ringle, C. M., & Sarstedt, M. (2011). PLS-SEM: Indeed a silver bullet. *Journal of Marketing Theory and Practice*, 19(2), 139–152.
<https://doi.org/10.2753/MTP1069-6679190202>

Hair, J. F., Risher, J. J., Sarstedt, M., & Ringle, C. M. (2019). When to use and how to report the results of PLS-SEM. Dalam *European Business Review* (Vol. 31, Issue 1, hlm. 2–24). Emerald Group Publishing Ltd.
<https://doi.org/10.1108/EBR-11-2018-0203>

Hair, J. F., Sarstedt, M., Hopkins, L., & Kuppelwieser, V. G. (2014). Partial least squares structural equation modeling (PLS-SEM): An emerging tool in business research. *European Business Review*, 26(2), 106–121.
<https://doi.org/10.1108/EBR-10-2013-0128>

Hair, J. F., Sarstedt, M., Ringle, C. M., Hult, M. T., Danks, P. N., & Ray Soumya. (2021). *Partial Least Squares Structural Equation Modeling (PLS-SEM) Using R - A Workbook*. <https://doi.org/https://doi.org/10.1007/978-3-030-80519-7>

- Hamid, R. S., & Anwar, S. M. (2019). *Structural Equation Modeling (SEM) Berbasis Varian (Konsep Dasar dan Aplikasi Program Smart PLS 3.2.8 Dalam Riset Bisnis)* (Pertama). PT Inkubator Penulis Indonesia.
- Hanafiah, H. M. (2020). FORMATIVE VS. REFLECTIVE MEASUREMENT MODEL: GUIDELINES FOR STRUCTURAL EQUATION MODELING RESEARCH. *International Journal of Analysis and Applications*, 18(5), 876–889. <https://doi.org/10.28924/2291-8639>
- Harahap, L. K. (2018). Analisis SEM (Structural Equation Modelling) Dengan SMARTPLS (Partial Least Square). *Fakultas Sains Dan Teknologi Uin Walisongo Semarang*, 1, 1.
- Harkácsi, G. J., & Szegfű, L. P. (2021). The Role of the Compliance Function in the Financial Sector in the Age of Digitalisation, Artificial Intelligence and Robotisation. *Financial and Economic Review*, 20(1), 152–170. <https://doi.org/10.33893/fer.20.1.152170>
- Ho, L. A. (2008). What affects organizational performance? the linking of learning and knowledge management. *Industrial Management and Data Systems*, 108(9), 1234–1254. <https://doi.org/10.1108/02635570810914919>
- Hönel, A., & Litzlbauer, E. (2018). *Vendor Management in a GCP environment: Covering risk management and follow-up steps for an ongoing management Diplomarbeit*.
- Irri, D. O., Aruwa, S. A. S., & Mainoma, M. A. (2021). AUDIT COMMITTEE EFFECTIVENESS, RISK COMMITTEE PRESENCE AND TAX AGGRESSIONESS IN LISTED NON FINANCIAL FIRMS IN NIGERIA. *Journal of Taxation and Economic Development*, 20(2).
- Kante, M., Chepken, C., & Oboko, R. (2018). Partial Least Square Structural Equation Modelling' use in Information Systems: An Updated Guideline of Practices in Exploratory Settings. *Kabarak Journal of Research & Innovation*, 6(1), 49–67. <http://eserver.kabarak.ac.ke/ojs/>

Kaplan, R. S., & Norton, D. P. (1992). *The Balanced Scorecard-Measures That Drive Performance.*

Kaplan, R. S., & Norton, D. P. (1996a). *BALANCED SCORECARD: The balanced scorecard translating strategy into action.*

Kaplan, R. S., & Norton, D. P. (1996b). *California Management Review Linking the Balanced Scorecard to Strategy.*

Kaplan, R. S., & Norton, D. P. (2009). *Putting the Balanced Scorecard to Work.*
www.hbr.org

Karanja, E., & Rosso, M. A. (2017). The Chief Risk Officer: A study of roles and responsibilities. *Risk Management*, 19(2), 103–130.
<https://doi.org/10.1057/s41283-017-0014-z>

Kato, M., & Charoenrat, T. (2018). Business continuity management of small and medium sized enterprises: Evidence from Thailand. Dalam *International Journal of Disaster Risk Reduction* (Vol. 27, hlm. 577–587). Elsevier Ltd.
<https://doi.org/10.1016/j.ijdrr.2017.10.002>

Khin, S., & Ho, T. C. F. (2019). Digital technology, digital capability and organizational performance: A mediating role of digital innovation. *International Journal of Innovation Science*, 11(2), 177–195.
<https://doi.org/10.1108/IJIS-08-2018-0083>

Kiplie, F. H., Yatin, S. F. M., Angutim, M., & Hamid, N. H. A. (2018). System Development for Document Management System. *International Journal of Academic Research in Business and Social Sciences*, 8(9).
<https://doi.org/10.6007/ijarbss/v8-i9/4652>

Korachi, Z., & Bounabat, B. (2020). General approach for formulating a digital transformation strategy. *Journal of Computer Science*, 16(4), 493–507.
<https://doi.org/10.3844/JCSSP.2020.493.507>

Kwong, K., & Wong, K. (2013). Partial Least Squares Structural Equation Modeling (PLS-SEM) Techniques Using SmartPLS. *Marketing Bulletin*, 24.
<http://marketing-bulletin.massey.ac.nz>

- Lassen, A. H., & Laugen, B. T. (2017). Open innovation: on the influence of internal and external collaboration on degree of newness. *Business Process Management Journal*, 23(6), 1129–1143. <https://doi.org/10.1108/BPMJ-10-2016-0212>
- Lee, Y., Madnick, S., Wang, R., Wang, F., & Zhang, H. (2014). *A Cubic Framework for the Chief Data Officer: Succeeding in a World of Big Data*.
- Liang, Z., Howard, P. F., & Leggat, S. G. (2017). 360° management competency assessment: is our understanding adequate? *Asia Pacific Journal of Human Resources*, 55(2), 213–233. <https://doi.org/10.1111/1744-7941.12108>
- Lolang, E. (2014). *HIPOTESIS NOL DAN HIPOTESIS ALTERNATIF* (Vol. 3).
- Maes, K., de Haes, S., & van Grembergen, W. (2012). *THE IDENTIFICATION AND DEFINITION OF VALUE MANAGEMENT PRACTICES USED TO DEPLOY IS INVESTMENTS* (Vol. 34). <http://aisel.aisnet.org/mcis2012><http://aisel.aisnet.org/mcis2012/34>
- Massingham, R., Massingham, P. R., & Dumay, J. (2019). Improving integrated reporting: A new learning and growth perspective for the balanced scorecard. *Journal of Intellectual Capital*, 20(1), 60–82. <https://doi.org/10.1108/JIC-06-2018-0095>
- Maynard, S. B., Onibere, M., & Ahmad, A. (2018). Defining the Strategic Role of the Chief Information Security Officer. *Pacific Asia Journal of the Association for Information Systems*, 61–86. <https://doi.org/10.17705/1pais.10303>
- Mehralian, G., Nazari, J. A., Nooriparto, G., & Rasekh, H. R. (2017). TQM and organizational performance using the balanced scorecard approach. *International Journal of Productivity and Performance Management*, 66(1), 111–125. <https://doi.org/10.1108/IJPPM-08-2015-0114>
- Menteri Badan Usaha Milik Negara. (2018). *PERATURAN MENTERI BUMN PER-03/MBU/02/2018 Perubahan atas Peraturan Menteri Badan Usaha Milik Negara Republik Indonesia Nomor PER-02/MBU/2013 Tentang*

- Panduan Penyusunan Pengelolaan Teknologi Informasi Badan Usaha Milik Negara.* <https://jdih.bumn.go.id/lihat/PER-03/MBU/02/2018>
- Mkoba, E., & Marnewick, C. (2020). Conceptual Framework for Auditing Agile Projects. *IEEE Access*, 8, 126460–126476. <https://doi.org/10.1109/ACCESS.2020.3007874>
- Mottaghi, M. (2019). Improving Organizational Performance Along With Strategic Planning in The Framework of Combining The David Model and BSC Assessment Model. *International Journal of Information, Business and Management*, 11(2), 256–270.
- Mulyana, R., Rusu, L., & Perjons, E. (2021). IT Governance Mechanisms Influence on Digital Transformation: A Systematic Literature Review. *Proceedings of the 27th Annual Americas Conference on Information Systems (AMCIS 2021)*, 1–10.
- Mulyana, R., Rusu, L., & Perjons, E. (2022). *IT Governance Mechanisms that Influence Digital Transformation: A Delphi Study in Indonesian Banking and Insurance Industry*.
- Nadae, J. de, & Monteiro de Carvalho, M. (2017). A knowledge management perspective of the project management office. *Brazilian Journal of Operations & Production Management*, 14(3), 350. <https://doi.org/10.14488/bjopm.2017.v14.n3.a8>
- Para-González, L., Jiménez-Jiménez, D., & Martínez-Lorente, A. R. (2018). Exploring the mediating effects between transformational leadership and organizational performance. *Employee Relations*, 40(2), 412–432. <https://doi.org/10.1108/ER-10-2016-0190>
- Paul, P. K., Bhuimali, A., & Aithal, P. S. (2018). Chief Information Officer and their Changing Role as Information cum Techno-Management Professionals: Brief Overview. *International Journal of Computational Research and Development (IJCRD) Impact*, 3(1), 54–58. <https://ssrn.com/abstract=3122294>

- Pentek, T., Legner, C., & Otto, B. (2017). *Towards a Reference Model for Data Management in the Digital Economy*. 51–66. <http://desrist2017.kit.edu/>
- Peterson, R. R. (2004). Integration strategies and tactics for information technology governance. Dalam *Strategies for information technology governance* (hlm. 37–80). Igi Global.
- Ping-Ju Wu, S., Straub, D. W., & Liang, T.-P. (2015). *HOW INFORMATION TECHNOLOGY GOVERNANCE MECHANISMS AND STRATEGIC ALIGNMENT INFLUENCE ORGANIZATIONAL PERFORMANCE: INSIGHTS FROM A MATCHED SURVEY OF BUSINESS AND IT MANAGERS* (Vol. 39, Issue 2). <http://www.misq.org>
- Ponsignon, F., Kleinhans, S., & Bressolles, G. (2019). The contribution of quality management to an organisation's digital transformation: a qualitative study. *Total Quality Management and Business Excellence*, 30(sup1), S17–S34. <https://doi.org/10.1080/14783363.2019.1665770>
- Proença, D., & Borbinha, J. (2018). Maturity models for data and information management: A state of the art. *Lecture Notes in Computer Science (Including Subseries Lecture Notes in Artificial Intelligence and Lecture Notes in Bioinformatics)*, 11057 LNCS, 81–93. https://doi.org/10.1007/978-3-030-00066-0_7
- Project Management Institute. (2017). *The standard for portfolio management* (Fourth Edition). Project Management Institute, Inc.
- Putu Sugih Arta, I., Gede Satriawan, D., Kadek Bagiana, I., Loppies, Y., Agussetiawan Shavab, F., Matari Fath Mala, C., Malik Sayuti, A., Agnes Safitri, D., Berlianty, T., Julike, W., Wicaksono, G., Marietza, F., Rustandi Kartawinata, B., & Utami, F. (2021). *MANAJEMEN RISIKO*. Widina Bhakti Persada. www.penerbitwidina.com
- Radujković, M., & Sjekavica, M. (2017). Project Management Success Factors. *Procedia Engineering*, 196, 607–615. <https://doi.org/10.1016/j.proeng.2017.08.048>

- Raiborn, C., Butler, J. B., Martin, K., & Pizzini, M. (2017). The Internal Audit Function: A Prerequisite for Good Governance. *Journal of Corporate Accounting and Finance*, 28(2), 10–21. <https://doi.org/10.1002/jcaf.22246>
- Rocha, G. B., Passador, C. S., & Shinyashiki, G. T. (2017). What is the social gain from competency management? The employees' perception at a Brazilian public university. *Revista de Administração*, 52(3), 233–245. <https://doi.org/10.1016/j.rausp.2017.05.001>
- Russell, R. H. (2015). Balanced scorecard. *Wiley Encyclopedia of Management*, 12. <https://doi.org/https://doi.org/10.1002/9781118785317.weom120042>
- Salovaara, A., Lyytinen, K., & Penttinen, E. (2019). High reliability in digital organizing: Mindlessness, the frame problem, and digital operations. *MIS Quarterly: Management Information Systems*, 43(2), 555–578. <https://doi.org/10.25300/MISQ/2019/14577>
- Sarstedt, M., Ringle, C. M., & Hair, J. F. (2018). Partial Least Squares Structural Equation Modeling. Dalam *Handbook of Market Research* (hlm. 1–40). Springer International Publishing. https://doi.org/10.1007/978-3-319-05542-8_15-1
- Sarwono, J. (2010). Pengertian Dasar Structural Equation Modeling (SEM). *Jurnal Ilmiah Manajemen Bisnis Ukrida*, 10(3), 98528.
- Sarwono, J. (2012). *MENGENAL PLS-SEM*.
- Saswiana, Eli, Hasmin., & Bustam. (2020). *Pengaruh e-commerce terhadap perilaku konsumen dan keputusan pembelian produk online shop (studi kasus mahasiswa stiem bongaya)*. 5(1), 60–69.
- Sebastian M, I., Ross W, J., Beath, C., Mocker, M., Moloney G, K., & Fonstad O, N. (2017). *How Big Old Companies Navigate Digital Transformation*.
- Shmueli, G., Ray, S., Velasquez Estrada, J. M., & Chatla, S. B. (2016). The elephant in the room: Predictive performance of PLS models. *Journal of Business Research*, 69(10), 4552–4564. <https://doi.org/10.1016/j.jbusres.2016.03.049>

- Sidik, S. (2021, Oktober 11). *Bos OJK Sebut Startup RI Tembus 2.100, Begini Pengawasannya.* CNBC Indonesia. <https://www.cnbcindonesia.com/market/20211011110951-17-282909/bos-ojk-sebut-startup-ri-tembus-2100-begini-pengawasannya>
- Sugiyono. (2013). *Metode Penelitian Kuantitatif, Kualitatif, dan RD* (19 ed.). Alfabeta, CV.
- Sundari, C. (2019). Revolusi Industri 4.0 Merupakan Peluang Dan Tantangan Bisnis Bagi Generasi Milenial Di Indonesia. *Prosiding SEMINAR NASIONAL DAN CALL FOR PAPERS, Fintech dan E-Commerce untuk Mendorong Pertumbuhan UMKM dan Industri Kreatif*, 555–563.
- Sutopo, W., & Prasetyo, H. (2017). *Perkembangan Keilmuan Teknik Industri Menuju Era Industri 4.0.* <https://www.researchgate.net/publication/328600510>
- Szabó, Z., & Öri, D. (2017). *Information strategy challenges in the digital era how enterprise architecture management can support strategic IS planning.* <https://doi.org/10.1109/SKIMA.2017.8294114>
- Tannou, M., & Westerman, G. (2012). Governance: a central component of successful digital transformation. *Digital Transformation Review*, 3, 14–21.
- Tian, M., Deng, P., Zhang, Y., & Salmador, M. P. (2018). How does culture influence innovation? A systematic literature review. *Management Decision*, 56(5), 1088–1107. <https://doi.org/10.1108/MD-05-2017-0462>
- Tuan, T. T. (2020). The impact of balanced scorecard on performance: The case of Vietnamese commercial banks. *Journal of Asian Finance, Economics and Business*, 7(1), 71–79. <https://doi.org/10.13106/jafeb.2020.vol7.no1.71>
- van Grembergen, W. (2004). Strategies for Information Technology Governance. Dalam mehdi Khosrow Pour (Ed.), *Strategies for Information Technology Governance*. Idea Group Inc. <https://doi.org/10.4018/9781591401407.ch012>

Vejseli, S., Proba, D., Rossman, A., & Reinhard, J. (2018). *THE AGILE STRATEGIES IN IT GOVERNANCE: TOWARDS A FRAMEWORK OF AGILE IT GOVERNANCE IN THE BANKING INDUSTRY.*

Vejseli, S., Rossmann, A., & Connolly, T. (2019). *IT Governance and Its Agile Dimensions: Exploratory Research in the Banking Sector.*

Vejseli, S., Rossmann, A., & Connolly, T. (2020). *Agility matters! Agile Mechanisms in IT Governance and their Impact on Firm Performance.*

Warner, K. S. R., & Wäger, M. (2019). Building dynamic capabilities for digital transformation: An ongoing process of strategic renewal. *Long Range Planning*, 52(3), 326–349. <https://doi.org/10.1016/j.lrp.2018.12.001>

Whitman, M. E., & Mattord, H. J. (2018). *Principles of Information Security Sixth Edition* (Sixth). Cengage Learning. www.cengage.com.

Wiedemann, A. (2018). *IT Governance Mechanisms for DevOps Teams-How Incumbent Companies Achieve Competitive Advantages.* <http://hdl.handle.net/10125/50506>