Referensi

- [1] O. Mungkasa. 2020. "Bekerja dari Rumah (Working From Home/WFH): Menuju Tatanan Baru," *The Indonesian Journal of Development Planning*, vol. IV.
- [2] R. M. A. El-Zeiny. 2012. "The Interior Design of Workplace and its Impact on Employees' Performance: A Case Study of the Private Sector Corporations in Egypt," *Procedia Social and Behavioral Sciences*, pp. 746-756.
- [3] S. Waykar. 2020. "Why Website is Important For a Business," Infidigit. [Online]. Available: https://www.infidigit.com/blog/importance-of-website/. [Accessed Februari 2022].
- [4] C. Firani. 2018 "The Importance Of Front-End In Every Web Design Project," BBN Times. [Online]. Available: https://www.bbntimes.com/technology/the-importance-of-front-end-in-every-web-design-project. [Accessed Februari 2022].
- [5] W. Ashley. 2009. "User-Centered Design, Activity-Centered Design, and Goal-Directed Design: A Review of Three Methods for Designing Web Applications," in *Proceedings of the 27th ACM international conference on Design of communication*.
- [6] M. Agarina, A. S. Karim dan Sutedi. 2019. "User-Centered Design Method in the Analysis of User Interface Design of the Department of Informatics System's Website," *International Conference on Information Technology and Business (ICITB)*, pp. 218-230.
- [7] A. Aulia dan G. P. Kusuma. 2020. "Enhancement of User-Centered Design Method for Improving Usability of E-Learning Website Design," *International Journal of Emerging Trends in Engineering Research*, vol. 8.
- [8] M. D. Dzulfiqar, D. Khairani dan L. K. Wardhani. 2018. "The Development of University Website using User Centered Design Method with ISO 9126 Standard," *The 6th International Conference on Cyber and IT Service Management*.
- [9] C. Abras, Diane-Maloney-Krichmar dan J. Preece. 2004. "User-Centered Design," *Encyclopedia of Human-Computer Interaction*.
- [10] G. J. Kim. 2015. "Human-Computer Interaction: Fundamentals and Practice," CRC Press, p. 1.
- [11] G. Chao. 2009. "Human-Computer Interaction: Process and Principles of Human-Computer Interface Design," *International Conference on Computer and Automation Engineering*, pp. 230-233.
- [12] B. A. Myers. 1995. "User Interface Software Tools," *ACM Transactions on Computer-Human Interaction*, vol. 2, no. 1.
- [13] D. Benyo. 2019. Designing User Experience, UK: Pearson.
- [14] E. L.-C. Law, V. Roto, M. Hassenzahl, A. P. Vermeeren dan J. Kort. 2009. "Understanding, Scoping and Defining User Experience: A Survey Apporach," *Proceedings of the SIGCHI conference on human factors in computing systems*, pp. 719-728.
- [15] C. Browne. 2020. "What are User Flows in User Experience (UX) Design?,". [Online]. Available: https://careerfoundry.com/en/blog/ux-design/what-are-user-flows/. [Accessed Desember 2021].
- [16] L. Munro. 2020. "Understanding User Journey vs. User Flow,". [Online]. Available: https://xd.adobe.com/ideas/process/user-research/user-journey-vs-user-flow/. [Accessed Desember 2021].
- [17] A. Joshi, S. Kale, S. Chandel dan D. K. Pal. 2015. "Likert Scale: Explored and Explained," *British Journal of Applied Science & Technology*, vol. 7, no. 4, pp. 396-403.
- [18] J. Brooke. 1996. "SUS A quick and dirty usability scale," *Usability evaluation in industry*, vol. 189, pp. 4-7.
- [19] P. Faller. 2019. "Putting Personas to Work in UX Design: What They Are and Why They're Important,". [Online]. Available: https://xd.adobe.com/ideas/process/user-research/putting-personas-to-work-in-ux-design/. [Accessed Desember 2021].
- [20] Z. Sharfina dan H. B. Santoso. 2016. "An Indonesian Adaptation of the System Usability Scale (SUS)," in *IEEE*.
- [21] J. Nielsen and T. K. Landauer. 1993. "A Mathematical Model of the Finding of Usability Problems," in *Proceedings of the SIGCHI Conference on Human Factors in Computing Systems CHI '93*.
- [22] J. Nielsen. 2000. "Why You Only Need to Test with 5 Users," Nielsen Norman Group. [Online]. Available: https://www.nngroup.com/articles/why-you-only-need-to-test-with-5-users/. [Accessed 26 Agustus 2022].
- [23] M. K. Foster. 2019. "Design Thinking: A Creative," Management Teaching Review, pp. 123-140.