FOREWORD

Alhamdulillah, all praise and thanks be to Allah, so that by His grace, guidance and permission, I can complete this final project with the title "DESIGNING INSTAGRAM MARKETING STRATEGY IMPROVEMENT OF NYONGSQEE USING BENCHMARKING AND ANALYTICAL HIERARCHY PROCESS

In compiling this thesis, a lot of support, guidance, criticism, suggestions and motivation were given by several parties to the authors of the final project. Therefore, the authors of this final project would like to thank:

- Mr. Agus Ahmad Suhendra, as the first supervisor who was always patient, motivating and provided solutions as guidance for the writing of this final project.
- 2. Mrs. Ima Normalia Kusmayanti as the second supervisor who always guides the author in the writing elements of this final project.
- 3. Prof. Dr. Adiwijaya. S.Si., M.Si. as the Chancellor of Telkom University.
- 4. Mr. Wawan tripiawan as the academic supervisor of the TI-42-INT class.
- 5. Dr. Ir. Nanang Suryana M.T, and Mrs. Rela Amalia S.H as parents who always provide motivation, enthusiasm and prayers so that they can complete this final project with a spirit full of struggle and stay up all night until morning.
- 6. The owner of the Nyongsqee UKM and Frisha Reghina as a stakeholder from the Nyongsqee agency who was very instrumental in data collection and Allfatih Rewijaya who always gave encouragement and motivation.
- Agnesia Sabiani, Shanti Nur Ramadhani, Nabila Putri Mahardika, Nyongsqee model, Bobby Himawan, Alfi. Rifky and friends who give encouragement.
- 8. Class of TI-42-INT, Professional Marketing, Legion, thank you for the prayers, laughter, joy, experience, togetherness and motivation during these 4 year lectures, you are amazing. Friends and other parties who cannot be mentioned one by one, thank you for the support and prayers and assistance in the preparation of this final project.

This final project still has many shortcomings and is far from perfect. For this reason, with all humility, the authors of this final project hope that the shortcomings in this final project can be used as learning materials for the next project.