

ABSTRACT

ANALYSIS AND DESIGN OF *ENTERPRISE ARCHITECTURE* FOR INFORMATION AND PUBLIC COMMUNICATION MANAGEMENT *FUNCTIONS* AT THE COMMUNICATION AND INFORMATICS DEPARTMENT OF SOUTH SUMATERA USING TOGAF ADM

The South Sumatra Communications and Information Office has problems in community services that are carried out manually. Solutions to existing problems by using Enterprise Architecture design and development. Enterprise Architecture design using TOGAF ADM in accordance with the needs of the information and public communication division at DIskominfo, South Sumatra Province. Generate an IT Roadmap to provide recommendations for the development of information technology using TOGAF ADM which can be used as a reference in implementing the Enterprise Architecture design. The design carried out is in the form of updating new business processes on the submission of information and documentation and complaint services for public information and documentation. The next update is the creation of a SIP-SS target application as a support for new business process services. The planning of the IT Roadmap will be carried out in 2 phases, namely updating the technology infrastructure and creating new applications with a period of 2 years.