

DAFTAR PUSTAKA

- Adams, C., & Neely, A. (2000). The Performance Prism to Boost M&A Success. *Measuring Business Excellence*, 4(3), 19–23. <https://doi.org/10.1108/13683040010377818>
- Akbar, M. F. (2021). Performance Appraisal Design In The Grand Mutiara Hotel Housekeeping Division Using BARS Assessment Model. *International Journal of Innovation in Enterprise System*, 5(01), 65–77. <https://doi.org/10.25124/ijies.v5i01.89>
- Armstrong, M. (2009). *Armstrong's Handbook of Performance Management: An Evidence-Based Guide to Delivering High Performance* (4th ed.). Kogan Page. <http://books.google.com/books?id=wtwS9VG-p4IC&pgis=1>
- Bates, R. A., & Holton, E. F. (1995). Computerized performance monitoring: A review of human resource issues. *Human Resource Management Review*. [https://doi.org/10.1016/1053-4822\(95\)90010-1](https://doi.org/10.1016/1053-4822(95)90010-1)
- Cascio, W. F. (2008). *Managing Human Resources* (8th ed.). McGraw-Hill Irwin.
- Choirunnisa, Y. N. (2018). *PENGARUH AKUNTABILITAS, TRANSPARANSI DAN RESPONSIBILITAS PENGELOLAAN KEUANGAN TERHADAP KINERJA INSTANSI PEMERINTAH DAERAH (SURVEY PADA SATUAN KERJA PERANGKAT DAERAH DI PEMERINTAH KOTA BANDUNG)*. 8–33.
- Daft, R. L. (2010). Organization Theory and Design. In *Angewandte Chemie International Edition* (10th ed., Vol. 6, Issue 11). South Western Cengage Learning.
- David, R. F. (2016). Managemen Strategik. *Buku I*, 12–30.
- Dwi, R., Suhanda, P., & Pratami, D. (2021). *INTERNATIONAL JOURNAL OF INNOVATION IN ENTERPRISE SYSTEM RACI Matrix Design for Managing Stakeholders in Project Case Study of PT. XYZ*. 02, 122–133.

- https://ijies.sie.telkomuniversity.ac.id/index.php/IJIES/index
- Gaspersz, J. (2011). Compete with Creativity. *SSRN Electronic Journal*.
<https://doi.org/10.2139/ssrn.983934>
- Hubbard, G. (2009). Measuring organizational performance: Beyond the triple bottom line. *Business Strategy and the Environment*. <https://doi.org/10.1002/bse.564>
- Jones, G. R. (2013). Organizational Theory Design and Change. In *Pearson Education Limited: Vol. Seventh Ed* (7th ed.). Pearson.
- Lebas, M., & Euske, K. (2010). A conceptual and operational delineation of performance. In *Business Performance Measurement*.
<https://doi.org/10.1017/cbo9780511753695.006>
- Moeheriono, E., & Si, D. M. (2012). Pengukuran Kinerja Berbasis Kompetensi. In *Jakarta: Raja Grafindo Persada*.
- Neely, A. (2004). *Business Performance Measurement: Theory and Practice*. Cambridge University Press.
- Neely, A., Adams, C., & Crowe, P. (2001). The performance prism in practice. *Measuring Business Excellence*, 5(2), 6–13.
<https://doi.org/10.1108/13683040110385142>
- Neely, A., Adams, C., & Kennerley, M. (2002). The Performance Prism: The Scorecard for Measuring and Managing Business Success. *Cranfield School of Management, January 2002*, 159–160.
- Parmenter, D. (2015). *Key Performance Indicators: Developing, Implementing, and Using Winning KPIs* (Third). John Wiley & Sons, Inc.
- Poister, T. H., Aristigueta, M. P., & Hall, J. L. (2015). *Managing and Measuring Performance in Public and Nonprofit Organization* (2nd ed.). Jossey-Bass.
- Saaty, T. L. (1980). *The Analytical Hierarchy Process*. McGraw-Hill.
- Saaty, T. L. (1995). Transport Planning with Multiple Criteria: The Analytic Hierarchy Process Applications and Progress Review. *Journal of Advanced Transportation*,

29, 81–126.

- Saaty, T. L. (2008). Decision Making with The Analytic Hierarchy Process. *International Journal Services Science*, 1. <https://doi.org/10.1108/JMTM-03-2014-0020>
- Sikorska-Simmons, E. (2005). Predictors of organizational commitment among staff in assisted living. *Gerontologist*. <https://doi.org/10.1093/geront/45.2.196>
- Simbolon, F. (2015). Perbandingan Sistem Pengukuran Kinerja Perusahaan. *Binus Business Review*, 6(1), 91. <https://doi.org/10.21512/bbr.v6i1.991>
- Siregar, I. (2019). *KAJIAN METODE ANALYTICAL HIERARCHY PROCESS (AHP) PADA PENGUKURAN KINERJA LINGKUNGAN PERUMAHAN PERKOTAAN SEDERHANA DI MARTUBUNG MEDAN*. Universitas Sumatera Utara.
- Soesanto, R. P., & Rizana, A. F. (2021). Decision Support System Design for Wedding Organizer Tradeshow Selection using AHP and TOPSIS. *International Journal of Innovation in Enterprise System*, 5(01), 12–22. <https://doi.org/10.25124/ijies.v5i01.96>
- Suci, R. P. (2015). Esensi Manajemen Strategi. In *Zifatama Publisher* (Issue 1). Zifatama Publisher.
- Sulisworo, D. (2009). *BUKU AJAR PENGUKURAN KINERJA*. 82.
- Wahyuni, S. (2011). *ANALISIS BALANCED SCORECARD SEBAGAI ALAT PENGUKURAN KINERJA PADA PT. SEMEN BOSOWA MAROS* i. UNIVERSITAS HASANUDDIN MAKASSAR.