

## DAFTAR PUSTAKA

- Ariyanti, F. (2017). *Perusahaan Harus Ubah Strategi demi Bertahan di Era Digital.* <https://www.liputan6.com/bisnis/read/3103505/perusahaan-harus-ubah-strategi-demi-bertahan-di-era-digital>. Diakses : 4 Oktober 2021.
- Aribowo, H., dan Wirapraja, A. (2018). *Strategi Inovasi Dalam Rangka Menjaga Keberlanjutan Bisnis dalam Menghadapi Volatility, Uncertainty, Complexity, dan Ambiguity (VUCA)*, 9(1), 51. Retrieved from Jurnal Ilmu Manajemen dan Akuntansi Terapan (JIMAT).
- Abdillah, M. R., Anita. R., & Anugerah, R. (2016). Dampak Iklim Organisasi Terhadap Stres Kerja dan Kinerja Karyawan. *Jurnal Manajemen*, 20(1), 121-141.
- Aboazoum, H. M. E., Nimran, U., & al Musadieq, M. (2015). *Analysis Factors Affecting Employees Job Performance in Libya*. 17, 42–49. <https://doi.org/10.9790/487X-17714249>
- Bangun, W. (2012). *Manajemen Sumber Daya Manusia*. Jakarta: Erlangga.
- Barlian, E. (2016). *Metodelogi Penelitian Kualitatif dan Kuantitatif*. Padang: Sukabina Press.
- Buchanan, D.A & Huczynski, A.A. (2017). *Organizational Behavior* (Ed.9). United Kingdom: Pearson Education Limited.
- Cooper, D.R., & Schindler, P.S. (2017). *Metode penelitian bisnis*. Jakarta: Salemba Empat.
- Digdowiseiso, K. (2017). *Metodologi penelitian Ekonomi dan Bisnis*. Jakarta: Lembaga penerbitan universitas nasional.
- Difayoga, R., & Yuniawan, A. (2015). Pengaruh Stres Kerja, Kepuasan Kerja, dan Lingkungan Kerja terhadap Kinerja Perawat (Studi pada RS Panti Wilasa Citarum Semarang). *Diponegoro Journal Of Management*, 4(1). Diambil dari <http://ejournal-s1.undip.ac.id/index.php/dbr>
- Dessler, G. (2020). *Human Resource Management* (Ed.16). New York: Pearson Education, Inc.
- Enshassi, A., El-Rayyes, Y., & Alkilani, S. (2015). Job Stress, Job Burnout, and Safety performance in the Palestinian construction Industry. *Journal of*

- Financial and Management of Property and Construction*, 20(2), 170-187.  
doi:10.1108/JFMPG01-2015-004.
- Fahmi, I. (2018). *Perilaku Organisasi (Teori, Aplikasi, dan Kasus)*. Bandung: Alfabeta.
- Ginanjar, S. (2019). *Karyawan adalah Aset Terbesar Perusahaan*.  
<https://www.kompasiana.com/ginasuryadinata/5c696c9ec112fe32ad5e9515/karyawan-adalah-aset-terbesar-perusahaan>. Diakses: 22 April 2021.
- Hasibuan, M. S. P. (2020). *Manajemen Sumber Daya Manusia*. Jakarta: PT Bumi Aksara.
- Hair, J.F., Page, M., & Brunsfeld, N. (2020). *Essentials Of Business Research Methods (4 th ed.)*. New York, NY: Routledge
- Haryono, S. (2012). *Metodologi penelitian Manajemen*. Jakarta: PT Intermedia Personalia Utama.
- Indrawan, R., & Yaniawati, P. (2014). *Metode Penelitian Kuantitatif, Kualitatif dan Campuran untuk Manajemen, Pembangunan dan Pendidikan*. Bandung: PT Refika Aditama.
- Jalagat, R. (2017). Determinants of Job Stress and Its Relationship on Employee Job Performance. *American Journal of Management Science and Engineering*, 2(1), 1- 10. doi:10.11648/j.ajmse.20170201.11
- Karakas, A., & Tezcan, N. S. (2018). The Relation Between Work Stress, Work-Family Life Conflict and Worker Performance: A Research Study on Hospitality Employees. *European Journal of Tourism Research*, 102-118. Diambil dari <https://ejtr.vumk.eu/>
- Kasmir. (2016). *Manajemen Sumber Daya Manusia Teori dan Praktik* (Ed.1). Jakarta: Rajawali Pers.
- Kinicki, A. & Fugate, M. (2018). *Organizational Behavior: A practical, problem-solving Approach* (Ed.2). New York: McGraw-Hill Education.
- Kyeremeh, A, E., Peace, Enyonam, P.A & Gyamfi, L, A. (2017). The Effect of Work Stress and Its Relationship with Employee Health at Sunyani West NHIS. *European Journal of Business and management*, 9(29). Diambil dari <http://www.iiste.org>

- Komarudin. (2018). Hubungan Stress Kerja Dengan Kinerja Pegawai Pada PT Herona Express Kantor Pusat Pamulang. *Jurnal KREATIF : Pemasaran, Sumberdaya Manusia dan Keuangan*, 6(1). 2406-8616.
- Kasenda, F. E., & Mintardjo, C., (2016). Pengaruh Praktek-Praktek Manajemen Sumber Daya Manusia Terhadap Kinerja Pegawai Pada Kantor Pelayanan Kekayaan Negara dan Lelang (KPKNL) Manado. *Jurnal EMBA*, 4(4), 129-1248. <https://doi.org/10.35794/emba.4.4.2016.15295>
- Khuong, M. N., Khai, N. T. N., Huyen, P. T., Thuong, N. V. H., & Phuong, N. T. M. (2020). Factors affecting employee performance through a mediation of job satisfaction. An empirical study of hospitality industry in Ho Chi Minh City, Vietnam. *HCMCOUJS - Economics and Business Administration*, 6(1). <https://doi.org/10.46223/hcmcoujs.econ.en.6.1.110.2016>
- Khuong, M.N., & Yen, V.H. (2016). Investigate the Effects of Job Stress on Employee Job Performance — A Case Study at Dong Xuyen Industrial Zone, Vietnam. *International Journal of Trade, Economics and Finance*, 7(2). <https://www.researchgate.net/publication/318963111>
- Kitole, A. M., Ibua, M., & Matata, K. (2019). Effect of Work Stress on Employee Performance in the Public Sector in Kenya: A Case of the National Treasury. *International Journal of Business & Law Research*, 7(4), 8-28. [www.seahipaj.org](http://www.seahipaj.org)
- Kurniawan, A. (2018). *Metodologi Penelitian Pendidikan*. Bandung: PT Remaja Rosdakarya.
- Riduwan, dan Kuncoro, E. A. (2017). *Cara Menggunakan dan Memakai Path Analysis (Analisis Jalur)* (7th ed.). Bandung: Alfabeta.
- Lamb, S., & Kwok, K. C. S. (2016). A Longitudinal Investigation of Work Environment Stressors on The Performance and Wellbeing of Office Workers. *Applied Ergonomics*, 52, 104-111. doi: <https://doi.org/10.1016/j.apergo.2015.07.010>
- LiLin & Shiqian, W. (2018). Factors Affecting the Job Performance of Employees at Work Place in the Higher Education Sector of China. *International Journal of Scientific and Research Publications*, 8(1), 219.

- Mahesti, D.A., Wijaksana, T.I. (2020). Pengaruh Work Life Balance dan Stress Kerja Terhadap Kinerja Karyawan. *e-Proceeding of Management*, 7(1), 1495. 2355-9357.
- Mosadeghrad, A. M., (2013). Occooptional Stress and Turnover Intention: Implications For Nursing Management. *International Journal of Health Policy and Management*, 1(2), 169-176. doi:10.1517/ijhpm.2013.30.
- Marchington, M., Wilkinson, A., Donnelly, R., & Kynighou, A. (2021). *Human Resource Management at Work* (Ed.7). New York: Kogan Page.
- Moorhead, G., & Griffin, R.W. (2013). *Perilaku Organisasi: Manajemen Sumber Daya Manusia* (Ed.9). Jakarta: Salemba Empat.
- McKenna, E. (2020). *Business Psychology and Organizational Behavior* (Ed. 6). New York: Routledge.
- Ma'arif, S. (2013). *Perilaku Organisasi Pendidikan*. Surabaya: IAIN Sunan Ampel Press.
- Machali, I. (2015). *Statistik itu mudah menggunakan SPSS sebagai alat bantu statistik*. Yogyakarta: Lembaga Ladang Kata.
- Nelsi, M. (2021). Pengaruh Stress Kerja Terhadap Kinerja Karyawan Pada PT. PLN (PERSERO) Area Pondok Aren, Tangerang Selatan. *Jurnal Ekonomi Efektif*, 3(3).
- Novianty, D. (2021). *Persaingan Industri Telekomunikasi Makin Ketat, Ragam Inovasi Dipersiapkan*.  
<https://www.suara.com/tekno/2021/02/24/084041/persaingan-industri-telekomunikasi-makin-ketat-ragam-inovasi-dipersiapkan?page=all>. Diakses: 4 Oktober 2021.
- Nursastri, S. A. (2020). *Kerja dari Rumah Bisa Sebabkan Stres, Ini Penjelasan Psikolog*.  
<https://www.kompas.com/sains/read/2020/03/18/183000323/kerja-dari-rumah-bisa-sebabkan-stres-ini-penjelasan-psikolog?page=all>. Diakses: 4 Oktober 2021.

- Paethrangsi, N., & Jamjumrus, T. (2021). Factors affecting job performance of airline operations employees in Thailand. *E3S Web of Conferences*, 244. <https://doi.org/10.1051/e3sconf/202124411022>
- Park, S., Kook, H., Seok, H., Lee, J. H., Lim, D., Cho, D. H., & Oh, S. K. (2020). The negative impact of long working hours on mental health in young Korean workers. *PLoS ONE*, 15(8). <https://doi.org/10.1371/journal.pone.0236931>
- Permadi, K.O., Landra, N., Kusuma, I.G.A.T., & Sudija, I. N. (2018). The Impact of Compensation and Work Environment Towards Job Satisfaction to Affect The Employee Performances. *International Journal of Management and Commerce innovations*, 6(2), 1248-1258. Diambil dari <http://www.researchpublish.com>
- Pradhan, R. K., & Jena, L. K. (2017). Employee Performance at Workplace: Conceptual Model and Empirical Validation. *Business Perspective and Research*, 69-85. doi:10.1177/2278533716671630
- Prasetyo, A. P., Luturlean, B. S., & Agathanisa, C. (2019). Examining Employee's Compensation Satisfaction and Work Stress in A Retail Company and Its Effect to Increase Employee Job Satisfaction. *International Journal of Human Resource Studies*, 9(2), 239-265. doi:10.5296/ijhrs.v9i2.14791
- Prambadi, G.A. (2021). *Industri Telekomunikasi Dinilai akan Semakin Bertumbuh*. <https://www.republika.co.id/berita/qytxvy456/industri-telekomunikasi-dinilai-akan-semakin-bertumbuh>. Diakses: 4 Oktober 2021
- Patriella, Y. (2019). *Sulitnya Melatih dan Menilai SDM di era VUCA*. <https://ekonomi.bisnis.com/read/20190502/12/917894/sulitnya-melatih-dan-menilai-sdm-di-era-vuca>. Diakses: 4 Oktober 2021
- Priyastama, R. (2017). *Buku Sakti Kuasai SPSS*. Yogyakarta: StartUp.
- Panjaitan, R. (2017). *Metodelogi Penelitian*. Kupang: Jusuf Aryani Learning.
- Robbins, S.P., & Judge, T.A. (2015). *Perilaku Organisasi* (Ed.1). Jakarta: Salemba Empat.
- Robbins, S.P., & Judge, T.A. (2018). *Essentials of Organizational Behavior* (Ed.14). England: Pearson Education Limited.

- Riaz, M., Ahmad, N., Riaz, M., Murtaza, G., Khan, T., Firdous, H. (2016). Impact of Job Stress on Employee Satisfaction. *International Review of Management and Business Research*, 5(4). 1370-1382
- Richard, L. & Nyangosi, R. (2017). Factors Affecting Staff Performance at Vick Fish Co. Ltd, Kagera Region, Tanzania. *International Journal of Novel Research in Marketing Management and Economics*, 4(3), 46–53. Diambil dari [www.noveltyjournals.com](http://www.noveltyjournals.com).
- Sagala, E. J., & Ardi, R. P. (2017). Pengaruh Stres Kerja terhadap Kinerja Karyawan: Studi Kasus pada Tenaga Pengajar di Telkom University. *e-Proceeding of Management*, 4(1), 221. 2355-9357.
- Sari, D. L., Storyna, H., Sinaga, R. I., Gunawan, F. E., Asrol, M., Redi, A.P., (2021). The Relationship Between Job Stress and Employee Performance in Manufacturing Industry in Indonesia. *JARES (Journal of Academic Research and Sciences)*, (6)2, 26-38. <https://doi.org/10.35457/jares.v6i2.1640>
- Sobirin, A. (2019). Perilaku Organisasi. Banten: Universitas Terbuka.
- Sarwono, J. (2014). *Teknik Jitu Memilih Prosedur Analisis Skripsi*. Jakarta: Elex Media Komputindo.
- Sugiyono. (2013). *Metodelogi Penelitian Kuantitatif, Kualitatif, dan R & D*. Bandung: Penerbit Alfabeta
- Siyoto, S., & Sodik, A. (2015). *Dasar Metodolotii Penelitian*. Yogyakarta: Literasi Media Publishing
- Sudana, I., M. & Setianto, R. H. (2018). *Metode Penelitian Bisnis dan Analisis Data dengan SPSS*. Jakarta: Penerbit Erlangga.
- Sekaran, U., & Bougie, R. (2016). *Research Methods for Business* (ed.7). United Kingdom: John Willey & sons Ltd.
- Sekaran, U., & Bougie, R. (2016). *Metode penelitian untuk bisnis pendekatan pengembangan-keahlian*. Jakarta: Salemba empat.
- Tewal, B., Adolfina., Pandowo, M.H.C., Tawas, H.N. (2017). *Perilaku Organisasi* (Ed.2). Bandung: CV. Patra Media Grafindo.

- Vosloban, R. I. (2012). The Influence of the Employee's Performance on the Company's Growth - A Managerial Perspective. *Procedia Economics and Finance*, 3, 660–665. [https://doi.org/10.1016/s2212-5671\(12\)00211-0](https://doi.org/10.1016/s2212-5671(12)00211-0)
- Wilson, J. (2014). *Essentials of Business Research*. London: SAGE Publications Ltd.
- Wijayanti, R. Y., & Fauzi, H. B. (2020). Faktor-Faktor yang Mempengaruhi Stres Kerja Petugas Polisi: Tinjauan sistematis. *Psycho Idea*, 18(2).
- Yang, S.Y., Chen, S.C., Lee, Liza., & Liu, Y.S. (2021). Employee Stress, Job Satisfaction, and Job Performance: A Comparison between High-technology and Traditional Industry in Taiwan. *Journal of Asian Finance, Economics and Business*, 8(3). doi:10.13106/jafeb.2021
- Zafar, Q., Ali, A., Hameed, T., Ilyas, T., & Younas, H. I. (2015). The Influence of Job Stress on Employees Performance in Pakistan. *American Journal of Social Science Research*, 1(4), 221-225. Diambil dari <http://aiscience.org>