

DAFTAR PUSTAKA

- Aakers dan Myers. (1997). *Advertising Management*. New Jersey: Prentice Hall.
- Abdillah, Willy dan Jogiyanto. (2015). *Partial Least Square (PLS) Alternatif Structural Equation Modeling (SEM) dalam Penelitian Bisnis*. Ed.1. Yogyakarta: ANDI
- Adepina, C. P., Anindita, L. P., & Ayu, O. F. S. (2018). *Isu-Isu Masyarakat Digital Kontemporer*. Seri Literasi Digital
- Adeyemo, DA., Terry, DL., Lambert, NJ. 2015. Organizational Climate, Leadership Style and Emotional Intelligence as Predictors of Quality of Work Life Among Bank Workers in Ibadan, Nigeria. *European Scientific Journal (ESJ)*.
- Agus Widarjono. Ph. D. (2015). *Statistika Terapan Edisi Pertama*. Yogyakarta: UPP STIM YKPN
- Ajzen, I., & Fishbein, M. (2005). *The Influence of Attitudes on Behavior*. In D. Albarracín, B. T. Johnson, & M. P. Zanna (Eds.), *The handbook of attitudes* (pp. 173–221). Lawrence Erlbaum Associates Publishers.
- Al-Debei, Mutaz & Jalal, Dima & Al-Lozi, Enas. (2013). Measuring web portals success: A respecification and validation of the DeLone and McLean information systems success model. *International Journal of Business Information Systems*
- Annisa Kesy Garside (2017) *Manajemen Logistik edisi pertama* No. ISBN 978-979-796-316-3
- Atmaja, A. T., Santoso, D., & Ninghardjanti, P. (2018). Penerapan Sistem Otomatisasi Administrasi Untuk Meningkatkan Efektivitas Dan Efisiensi Kerja di Bidang Pendapatan Dinas Perdagangan Kota Surakarta. *Jurnal Informasi dan Komunikasi Administrasi Perkantoran*.
- Burton-Jones, Andrew & Straub, Detmar. (2006). Reconceptualizing System Usage: An Approach and Empirical Test. *Information Systems Research*.
- Butt, N., & Warraich, N. F. (2018). Development level of electronic government services an empirical study of e-government websites in Pakistan. *Global Knowledge, Memory and Communication*.
- Cheng, Y.-M. (2019), A hybrid model for exploring the antecedents of cloud ERP continuance: Roles of quality determinants and task-technology fit, *International Journal of Web Information Systems*.
- Chin, W.W., & Lee, M. K. O. (2000). A proposed model and measurement instrument for the formation of is satisfaction: The case of end-user computing satisfaction. *Proceedings of The Twenty First International Conference on Information Systems*.
- Chiu, C.M., Chiu, C.S. and Chang, H. (2007) 'Examining the integrated influence of fairness and quality on learners' satisfaction and web-based learning

- continuance intention', *Information Systems Journal*, Vol. 17, No. 3, pp.271–287.
- Choe, J. (1996) 'The relationships among performance of accounting information systems, influence factors, and evolution level of information systems', *Journal of Management Information Systems*, Vol. 12, No. 4, pp.215–239.
- Cichosz, M. (2018). *Digitalization and Competitiveness in the Logistics Service Industry*. e-mentor, 73-82.
- Creswell, J. W., & Creswell, J. D. (2018). *Research design: Qualitative, quantitative, and mixed methods approach*.
- Darhayati. (2018). Memahami Faktor Kegagalan Implementasi Sistem Informasi Pengelolaan Keuangan Badan Layanan Umum Daerah (BLUD) Pada Rumah Sakit Umum Daerah (RSUD). *Jurnal Sistem Informasi Enterprize Universitas Islam*, 11
- Delone and McLean (1992) Information systems success: the quest for the dependent variable. *Information Systems Research* 3(1), 60–95
- Gede, D. R., & Hasibuan, Z. A. (2011). *The Impact of Enterprise Resource Planning (ERP) System Implementation on Organization: Case Study ERP Implementation in Indonesia*. IBIMA Publishing.
- Ghozali, Imam. (2015). *Aplikasi Analisis Multivariate dengan Program IBM SPSS 23*. Semarang: Badan Penerbit Universitas Diponegoro
- Goodhue & Thompson, (1995), *Task-Technology Fit and Individual Performance*, McGraw-Hill, New York.
- Gorla, N., Somers, T. and Wong, B. (2010) 'Organizational impact of system quality, information quality, and service quality', *Journal of Strategic Information Systems*, Vol. 19, No. 3, pp.207–228.
- Hair, Joe & Sarstedt, Marko & Hopkins, Lucas & Kuppelwieser, Volker. (2014). *Partial Least Squares Structural Equation Modeling (PLS-SEM): An Emerging Tool for Business Research*. European Business Review.
- Halawi, L., Mccarthy, R. and Aronson, J. (2007) An empirical investigation of knowledge-management systems success, *The Journal of Computer Information Systems*, Vol. 48, No. 2, pp.121–135.
- H. Irawan and I. Syah, "Evaluation of implementation of enterprise resource planning information system with DeLone and McLean model approach," 2017 5th *International Conference on Information and Communication Technology (ICoICT)*, 2017, pp. 1-7, doi: 10.1109/ICoICT.2017.8074721
- Hestanto. (2018). *Keunggulan Kompetitif Untuk Bisnis yang Sukses*. Retrieved from <https://www.hestanto.web.id/>.
- Hsieh, J. and Wang, W. (2007) Explaining employees extended use of complex information systems, *European Journal of Information Systems*, Vol. 16, No. 3, pp.216–227.

- Iivari, J. (2005) An empirical test of the DeLone-McLean model of information system success, *ACM SIGMIS Database*, Vol. 36, No. 2, pp.8–27.
- Indrawati, P. (2015). *Metode Penelitian Manajemen dan Bisnis Konvergensi Teknologi Komunikasi dan Informasi*. Bandung: PT Refika Aditama.
- Jennex, Murray. (2010). Implementing social media in Crisis Response Using Knowledge Management. *International Journal of Information Systems for Crisis Response and Management*. 2. 20-32.
- Jogiyanto, H.M. (2007). *Model Kesuksesan Sistem Teknologi Informasi*. Yogyakarta: Andi Offset.
- Jogiyanto. (2008). *Metodologi Penelitian Sistem Informasi*. CV Andi Offset. Yogyakarta
- Kane, G. C., Palmer, D., Nguyen-Phillips, A., Kiron, D., and Buckley, (N. 2017). Achieving digital maturity, 15329194, *Massachusetts Institute of Technology*, Cambridge, MA, Cambridge, pp. 1-32.
- Karim, Abdul & Purnomo, Halim & Fikriyah, Fikriyah & Kardiyati, Endah. (2020). A Charismatic Relationship: How a Kyai’s Charismatic Leadership and Society’s Compliance are Constructed? *Journal of Indonesian Economy and Business*.
- Kasengkang, Rio A, Sientje Nangoy, and Jacky Sumarauw. 2016. “*Analisis Logistik (Studi kasus pada PT . REMENIA.*” 16(01): 750–59.
- Kim, J., Lee, J., Han, K. and Lee, M. (2002) Business as buildings: metrics for the architectural quality of internet businesses, *Information Systems Research*, Vol. 13, No. 3, pp.239–254.
- Kirono, I. (2019). Logistics performance collaboration strategy and information sharing with logistics capability as mediator variable (study in Gafeksi East Java Indonesia). *International Journal of Quality & Reliability Management*, Vol. 36 No. 8.
- Koçoğlu, İpek & İmamoğlu, Salih & Ince, Huseyin & Keskin, Halit. (2011). The effect of supply chain integration on information sharing:Enhancing the supply chain performance. *Procedia - Social and Behavioral Sciences*. 24. 1630-1649.
- Kulkarni, U., Ravindran, S. and Freeze, R. (2006) A knowledge management success model: theoretical development and empirical validation, *Journal of Management Information Systems*, Vol. 23, No. 3, pp.309–347.
- Kumar, S., Goyal, R., & Jacob, T. P. (2018). Office Automation for Digital India. *International Conference on Emerging Trends and Innovations In Engineering And Technological Research (ICETIETR)*, pp. 1-6.
- Lambert, D.M., Stock, J.R., (2001), *Strategic Logistic Manajement*, Fourth Edition, Mc Graw Hill, New York - USA.

- Lowry, P. B., Karuga, G. G., & Richardson, V. J. (2007). Assessing leading institutions, faculty, and articles in premier information systems research journals. *Communications of the Association for Information Systems*.
- Mason, R. (1978) Measuring Information Output: A Communication Systems Approach. *Information and Management*, 1, 219-234
- Masrek, M., Abdul Karim, N. and Hussein, R. (2007) Investigating corporate intranet effectiveness: a conceptual framework, *Information Management & Computer Security*, Vol. 15, No. 3, pp.168–183.
- McGill, T., Hobbs, V. and Klobas, J. (2003) User-developed applications and information systems success: a test of DeLone and McLean’s model, *Information Resources Management Journal*, Vol. 16, No. 1, pp.24–45.
- McLeod, S. (2019). *Likert Scale Definition, Examples and Analysis*. Retrieved 11 7, 2020, from www.simplypsychology.org:https://www.simplypsychology.org/likert-scale.html
- Meisak, D. (2017). Analisis Dan Perancangan Sistem Informasi Persediaan Barang Menggunakan Metode FIFO Pada PT. Shukaku Jambi. *Jurnal Ilmiah Media Sisfo*, 11(2), 862-875.
- Nee, A. Y. (2014). *Warehouse Management System and Business Performance: Case Study of a Regional Distribution Centre*. Hoya Electronics Malaysia, 01000 Kulim, Kedah.
- O'brien, J. A., & Marakas, G. (2011). *Management Information System*. New York: McGraw Hill.
- Oktavenus, R. (2019). Analisis Pengaruh Transformasi digital dan pola perilaku konsumen terhadap perubahan bisnis model perusahaan di indonesia. *Jurnal Manajemen Bisnis dan Kewirausahaan* Vol 3, 5.
- Pahlevi, D. S. (2013). *Tujuh Langkah Praktis Pembangunan Basis Data*. Jakarta: Elex Media Komputindo.
- Palmer, J. (2002) Web site usability, design and performance metrics, *Information Systems Research*, Vol. 13, No. 1, pp.151–167.
- Parasuraman, A., Zeithami, V.A. and Berry, L.L. (1998) SERVQUAL: a multi-item scale for a measuring consumer perceptions of service quality, *Journal of Retailing*, Vol. 67, No. 4, pp.420–450.
- Petter, S., DeLone, W. and McLean, E. (2008) Measuring information systems success: models, dimensions, measures, and interrelationships, *European Journal of Information Systems*, Vol. 17, No. 3, pp.236–263.
- Pietro Evangelista, E. S. (2019). The role of information and communication technology in small Italian logistics enterprises. *international Journal of Business and Systems Research*, Vol 3 no 1
- Pitt, L., Watson, R. and Kavan, C. (1995) Service quality: a measure of information systems effectiveness, *MIS Quarterly*, Vol. 19, No. 2, pp.173–188.

- Pratama, Jefri Gumilar., (2012), *Analisa Sistem Informasi Entri KRSONline Pada Universitas Bina Darma Dengan Menggunakan Metode End-User Computing (EUC) Satisfaction*. Palembang: Universitas Bina Darma.
- Pujawan, I Nyoman Dan ER, Mahendrawati.(2010). *Supply Chain Management*. Surabaya: Guna Widya.
- Puspitasari, H. (2016). Rancang Bangun Pengaturan Suhu Serta Pemberian Nutrisi Pada Tanaman Hidroponik Berbasis Mikrokontroler Atmega 16. *Polsri Repository*.
- Rai, A., Lang, S.S., and Welker, R.B. (2002) Assessing the validity of IS success models: an empirical test and theoretical analysis, *Information Systems Research, Vol. 13, No. 1, pp.50–69*.
- Rakhman, A., Machfud, M. and Arkeman, Y. 2018. Kinerja Manajemen Rantai Pasok dengan Menggunakan Pendekatan Metode Supply Chain Operation Reference (SCOR). *Jurnal Aplikasi Bisnis dan Manajemen (JABM)*. 4, 1 (Jan. 2018), 106
- Rocha, A. (2012) Three-dimensional model for the global quality of a website, *International Journal of Business Information Systems, Vol. 10, No. 4, pp.436–446*.
- Sahban, H. (2015). Pengaruh Kompensasi Terhadap Motivasi kerja Pegawai. *Journal Pemberdayaan Ekonomi Vol 7, 7*.
- Santosa, P. I. (2018). *Metode Penelitian Kuantitatif: Pengembangan Hipotesis dan Pengujiannya Menggunakan SmartPLS*. Yogyakarta: Andi
- Sari, A.P. (2019). *Pengukuran keberhasilan penerapan sistem institutional repository di UIN Syarif Hidayatullah Jakarta menggunakan Human Organization Technology (HOT) FIT model*.
- Sarv Devaraj, Ming Fan, and Rajiv Kohli (2002), Antecedents of B2C Channel Satisfaction and Preference: *Validating E-Commerce Metrics Information Systems Research 2002 13:3, 316-333*
- Saunders, M., Lewis, P., & Thornill, A. (2016). *Research Methods for Business Students 7th Edition*. London: Pearson Education Limited.
- Schwertner, K. (2017). Digital Transformation of Business. *Trakia Journal of Sciences, Vol. 15, Suppl. 1, 388-393*.
- Sekaran, U., & Bougie, R. (2016). *Research Method for Business 7th Edition A Skill-Building Approach*. West Sussex, United Kingdom: John Wiley & Sons Ltd.
- Simchi-Levi, D., Kaminsky, P., Simchi-Levi, E., & Shankar, R. (2008). *Designing and managing the supply chain: concepts, strategies, and case studies*. Tata McGraw-Hill Education.

- Subramanya, K N & Rangaswamy, T. (2012). Impact of Warehouse Management System in a Supply Chain. *International Journal of Computer Applications*. 54.
- Sugiyono. (2018). *Metode Penelitian Kuantitatif, Kualitatif, dan R&D*. Bandung: Alfabeta
- Suryantoro, E. H. (2020). Faktor Keberhasilan dan Kegagalan Implementasi ERP-SAP Pada Industri Retail di Indonesia. *Jurnal Teknologi Informasi, Vol 6 No 2*.
- Susanto, A. (2013). *Implementasi Sistem ERP (Enterprise Resources Planning) PT POS*.
- Tamas, P. D. (2017). Examination of improvement possibilities in Warehouse Management System. *Logistic Journal, I (2), 1-23*.
- Urbach, N., Smolnik, S. and Riempp, G. (2010) 'An empirical investigation of employee portal success', *Journal of Strategic Information Systems, Vol. 19, No. 3, pp.184–206*.
- Victo Glend (2021) *Perbedaan Warehouse Management System dan Supply Chain Management*, © BusinessTech by Hashmicro
- Vlahos, G., Ferratt, T. and Knoepfle, G. (2004) The use of computer-based information systems by German managers to support decision making, *Journal of Information & Management, Vol. 41, No. 6, pp.763–779*.
- Wahyuniardi, Rizki & Syarwani, Moh & Anggani, Ryan. (2017). Pengukuran Kinerja Supply Chain Dengan Pendekatan Supply Chain Operation References (SCOR). *Jurnal Ilmiah Teknik Industri. 16. 123*
- Wang, H., Feng, J., Zhang, H., & Li, X. (2020). The effect of digital transformation strategy on performance the moderating role of cognitive conflict. *International Journal of Conflict Management. Vol 31. No. 3, 441-462*.
- Wang, Y. and Liao, Y. (2008) Assessing eGovernment systems success: a validation of the DeLone and McLean model of information systems success, *Government Information Quarterly, Vol. 25, No. 4, pp.717–733*.
- Wilkin, C.L. (2007) Evaluating the quality of delivered systems: a framework and instrument, *International Journal of Business Information Systems, Vol. 2, No. 2, pp.127–148*.
- Wu, J. and Wang, Y. (2006) Measuring KMS success: a respecification of the DeLone and McLean's model, *Information & Management, Vol. 43, No. 6, pp.728–739*.
- Ye, Q., & Ma, B. (2017). *E-Business Logistics. In Q. Ye, & B. Ma, Internet+ and Electronic Business in China: Innovation and Applications (pp. 57-98)*. Bingley: Emerald Publishing Limited.
- Yuthas, K., and S. T. Young, *Material Matters (1998)*, Assessing the Effectiveness of Materials Management IS, *Information & Management, 33, 115-124*

Zimmermann, A. S. (2020). Architecting the Digital Transformation: An Introduction. In A. Zimmermann, R. Schmidt, & I. C. Jain, *Architecting the Digital Transformation: Digital Business, Technology, Decision, Support, Management*. Switzerland: Springer Nature Switzerland AG.