

PREFACE

There is no word that is more beautiful than praise and gratitude. The author prays to God Almighty for the abundance of His blessings that have been given to the author so that he can complete the thesis with the title "**Analysis of Productivity Level at PT Telkom Indonesia (Persero) Tbk. using Malmquist Productivity Index (MPI).**" The purpose of this thesis is to fulfill one of the requirements for graduation from the undergraduate level of the Telecommunication and Information Business Management Study Program, Faculty of Economics and Business, Telkom University, Bandung.

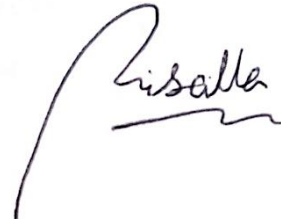
In this study, the author received a lot of guidance, criticism, suggestions, and enormous motivation from various parties, which kept the writer motivated in writing this final project. Therefore, the authors express gratitude to:

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May God repay all kindness by giving blessings and health to everyone who has helped so that this thesis can completed. Hopefully, this research can be used as learning material for future research so that it can be better.

Bandung, March 22th 2022

A handwritten signature in black ink, appearing to read 'Priscilla', with a long horizontal stroke underneath.

Gabriella Priscila

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