

ABSTRACT

Violence act against women and children is just like a tip of the iceberg, in which only few are revealed, while most are not reported. Thus, remarks the importance to improve the accessibility of prevention and protection services. This study aims to increase the effectiveness and efficiency of public services by implementing ICT, specifically, through Enterprise Architecture (EA) design. EA helps to provide a comprehensive view of regulations, principles, services, solutions, standards, to guidelines at DP3AKB Provinsi Jawa Barat based on strategic planning dan Keputusan Gubernur Nomor: 1664/OT.03/SET. The EA design is carried out using TOGAF ADM as its framework, also adaptation of PermenPAN RB No. 19 Tahun 2018 which will focus on Business Process, Data and Information, Application, and Service (Excluding Infrastructure and Security) domains. In addition, the design will be validated by applying a pragmatic quality to the proposed target business process. The result showed in a form of EA Design Blueprint, which contains proposal solutions for business process improvements, data integration, application development, and fulfillment of service needs for Women's Empowerment and Child Protection (PPPA) concerns in DP3AKB Provinsi Jawa Barat as in to ease the accessibility to the services of empowerment, prevention and protection of women and children.

Keyword— Women's Empowerment and Child Protection, Enterprise Architecture (EA), Public Services, TOGAF ADM