

## ***ABSTRACT***

*PT. Telkom Indonesia is a State-Owned Enterprise (BUMN) that runs in information and communication technology services, and telecommunications networks industry that use the SAP application as an ERP system in its company. PT. Telkom Indonesia uses an activity-based costing cost allocation system to allocate its daily costs through the SAP application which was successfully migrated from the OROS application in early 2020. Unfortunately, the cost allocation process in this SAP application still has some shortcoming. One of the shortcomings that occur in cost allocation process using activity-based costing at PT. Telkom Indonesia is the complexity of the cost driver mapping stage for each business process. This was caused by two things, which are, there are no features or pages that can be accessed by users to find out what statistical key figures have not been uploaded yet and what document templates should be used by the user to upload statistical key figures into the SAP application. Based on these causes, the solution offered to the problem experienced is to create two report pages in the SAP application using the ABAP List Viewer which can be used to check statistical key figures that have not been uploaded and can be used as templates to upload statistical key figure documents into the SAP application. The research was conducted using the Software Development Life Cycle method by adopting the stages of the service engineering methodology as the discovery and initial design stages and using the black box testing method as the testing method. This research produces two report pages with the title Posted Cost driver Report and SKF Unposted which have been successfully tested according to the test scenario and can be accessed by users through the transaction codes ZCOPATA0006 and ZCOPATA0007.*

***Keywords— Report customization, activity-based costing, cost driver, statistical key figure***