

ABSTRACT

Helsa Bintaro Hospital is a type C Hospital that will be built and located on Jl. W. R. Supratman No.69, Pd. Ranji, Kec. Ciputat Tim, Kota Tangerang Selatan, Banten 15412. The hospital is a transition from Prima Medika Hospital which is a Mother and Child Hospital which was taken over by Persada Medika Dharma and joined in its hospital network then changed to Helsa Hospital. Changes in the type of hospital make this hospital building have to adjust to the existing type C hospital standards that have been regulated in the PERMENKES. Based on the problem of zoning the risk of disease spread, privacy space and hospital service lines that are still lacking and considering the healing factor not only from medical factors but also through mental recovery as well, so the Healing environment was chosen as the approach to making this hospital. From these problems and approaches, the addition of the Hospitable and Caring Hospital concept confirms that there are many things that this hospital cares for. Not only the patients, but also the visitors and staff through the approaches that have been described, namely natural, ideal, and psychological.

Keywords: Hospital, Healing Environment, Hospitable and Caring Hospital