

## **APPROVAL PAGE**

# **IMPACT OF SERVICE QUALITY, PRODUCT QUALITY AND PRICE ON CUSTOMER SATISFACTION**

(Case study in Telkom Speedy, 3<sup>rd</sup> regional division of east area, Lembong  
and Supratman, Bandung 2012)

Proposed as a requirement of Bachelor degree major of International  
Business Management of Telecommunication and Informatics

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