

ABSTRACT

Pizza Hut Delivery is a company engaged in the culinary field. PHD has a responsibility to improve service quality. To improve service quality, it is necessary to improve employee performance through high discipline and supportive motivation. To motivate employees, requires a leader who can understand the needs of each employee. This study aims to determine the influence of motivation, discipline and leadership style on employee performance at Pizza Hut Delivery Cimahi. The purpose of this study was to determine the influence of motivation, discipline and leadership style on employee performance partially and simultaneously at Pizza Hut Delivery Cimahi.

This study uses quantitative methods with descriptive research type with a saturated sample of 55 respondents. The data analysis technique used multiple linear regression analysis..

The results of this study indicate that there is a positive and partially significant influence between motivation, discipline and leadership style on employee performance. The results also show that there is a simultaneous positive and significant influence between motivation, discipline and leadership style on employee performance with an effect of 51.7% and the rest of 48.3% influenced by other variables that cannot be done. Discipline is the variable that has the strongest influence on employee performance, so it needs special attention.

Keywords: Motivation, Discipline, Leadership Style, Employee Performance