

## DAFTAR PUSTAKA

- Alcover, C., Chambel, M.J., Fernandez, J.J., Rodriguez, F. (2018). Perceived Organizational Supportburnout-Satisfaction Relationship in Workers with Disabilities: The Moderation of Family Support. *Scandinavian Journal of Psychology*, 1-13. DOI: 10.1111/sjop.12448.
- Ayuningtias, H. G., Shabrina, D. N., Prasetio, A. P., & Rahayu, S. (2019). The Effect of Perceived Organizational Support and Job Satisfaction. *In 1st International Conference on Economics, Business, Entrepreneurship, and Finance (ICEBEF 2018)*, vol. 65. DOI: <https://doi.org/10.2991/icebef-18.2019.148>.
- Bahri, S. (2018). *Metodologi Penelitian Bisnis: Lengkap dengan Teknik Pengolahan Data SPSS* (1st ed.). Yogyakarta: Andi.
- Baliartati, B. O. (2016). Pengaruh Organizational Support Terhadap Job Satisfaction Tenaga Edukatip Tetap Fakultas Ekonomi Dan Bisnis Universitas Trisakti. *Jurnal Manajemen dan Pemasaran Jasa*, Vol. 9, No. 1, 35-52. DOI: <http://dx.doi.org/10.25105/jmpj.v9i1.1401>.
- Christian, L. Y. (2015). Pengaruh Perceived Organizational Support dan Kepemimpinan Situational Terhadap Kepuasan Kerja Karyawan Toko Buku Uranus. *Agora*, vol. 3, no. 1, 442-449. Retrieved from <http://publication.petra.ac.id/index.php/index/index>.
- Colquitt, J. A., Lepine, J. A., & Wesson, M. J. (2019). *Organizational Behavior: Improving Performance and Commitment* (6th ed.). New York: McGraw Hill Education.
- Dewi, N. P. K. C., & Dewi, A. S. K. (2018). Pengaruh Dukungan Organisasi dan Keadilan Imbalan terhadap Kepuasan Kerja Sopir Koptax Ngurah Rai. *Udayana University*.
- Donald, M. F., Hlanganipai, N., & Shambare, R. (2016). The Relationship Between Perceived Organizational Support and Organizational Commitment Among Academics: The Mediating Effect of Job Satisfaction. *Investment Management and Financial Innovations*, vol. 3, no. 1, 267-273. DOI: 10.21511/imfi.13(3-1).2016.13.
- Eisenberger, R., Armeli, S., Rexwinkel, B., Lynch, P. D., & Rhoades, L. (2001). Reciprocation of perceived organizational support. *Journal of Applied Psychology*, vol. 86, no. 1, 42–51. DOI:10.1037/0021-9010.86.1.42.

- Ghozali, I. (2018). *Aplikasi Analisis Multivariate dengan Program IBM SPSS 21*. (7st. ed.). Semarang:Badan Penerbit Universitas Diponegoro.
- Griffin, R. W., & Moorhead, G. (2014). *Organizational Behavior: Managing People and Organizations* (11th ed.). USA: Cengage Learning.
- Günay, G. Y. (2017). The Relationship among Perceived Organizational Support, Job Satisfaction, and Alienation: An Empirical Study on Academicians. *International Journal of Business and Social Science*, vol. 8, no. 1, 96-106. Retrieved from <http://www.ijbssnet.com/>.
- Ilahi, D. K., Mukzam, M. D., & Prasetya, A. (2017). Pengaruh Kepuasan Kerja terhadap Disiplin Kerja dan Komitmen Organisasional (Studi Pada Karyawan PT.PLN (persero) Distribusi Jawa Timur Area Malang). *Jurnal Administrasi Bisnis (JAB)*, vol. 44, no. 1, 31-39. Retrieved from <http://administrasibisnis.studentjournal.ub.ac.id/index.php/jab/article/view/1723>.
- Imtiaz, K., Farooq, M., Hashm, M. S., & ul Aain, R. (2018). Impact of Perceived Organizational Support on Job Satisfaction with Mediating Role of Employee Motivation: Evidence from Pharmaceutical Sector of Lahore, Pakistan. *IBT Journal of Business Studies (JBS)*, vol. 14, no.2, 16-32. Retrieved from <http://jms.ilmauniversity.edu.pk/index.php>.
- Indrawati. (2015). *Metode Penelitian Manajemen dan Bisnis Konvergensi Teknologi Komunikasi dan Informasi*. Bandung: Refika Aditama.
- Ingusci, E., Callea, A., Chirumbolo, A., & Urbini, F. (2016). Job crafting and job satisfaction in a sample of Italian teachers: the mediating role of Perceived Organizational Support. *Electronic Journal of Applied Statistical Analysis*, vol. 9, no. 4, 675-687. DOI: 10.1285/i20705948v9n4p675.
- Jabagi, N., Croteau, A. M., & Audebrand, L. (2020). Perceived Organizational Support in the Face of Algorithmic Management: A Conceptual Model. *In Proceedings of the 53rd Hawaii International Conference on System Sciences*. DOI: 10.24251/HICSS.2020.489.
- Kaswan. (2015). *Sikap Kerja: Dari Teori dan Implementasi Sampai Bukti*. Bandung: Alfabeta.
- Labrague, L. J., McEnroe Petite, D. M., Leocadio, M. C., Van Bogaert, P., & Tsaras, K. (2018). Perceptions of organizational support and its impact on nurses' job outcomes. *Nursing Forum*, Vol. 53, No. 3, 339–347. DOI: <https://doi.org/10.1111/nuf.12260>.

- Luthans, Fred. 2011. *Perilaku organisasi*. Yogyakarta : Andi.
- McShane, S. L & Glinow, M. A. V. (2018). *Organizational Behavior: Emerging Knowledge. Global Reality* (8th ed.). USA: McGraw Hill Education.
- Melati, R., Awasinombu, A. H., Madi, R. A., & Amstrong, V. (2019). Pengaruh Dimensi Modal Psikologis Terhadap Kinerja Karyawan Outsourcing Pada Kantor Pln Rayon Wua-Wua Kendari. *Jurnal Manajemen dan Kewirausahaan*, Vol. 11, No. 2, 18-29. Retrieved from Open Jurnal System Halu Oleo University (UHO).
- Mulyadi, D. (2015). *Perilaku Organisasi dan Kepemimpinan Pelayanan*. Bandung: Alfabeta.
- Nasjudi, N. (2015). Pengaruh Persepsi Dukungan Organisasi dan Kepribadian Terhadap Kepuasan Kerja Guru SD Islam Al Azhar di Jakarta Timur. *Jurnal Manajemen Pendidikan*, vol. 6, no. 1, 1017-1025. DOI: 10.21009/jmp.06103.
- Periyadi, P., & Ambarwati, R. (2019). Faktor-Faktor Yang Mempengaruhi Kepuasan Kerja Karyawan Pt. Grafika Wangi Kalimantan. *Jurnal Ilmiah Ekonomi Bisnis*, vol. 5, no. 2. DOI: <https://doi.org/10.35972/jieb.v5i2.276>
- Prasetio, A. P., Luturlean, B. S., & Agathanisa, C. (2019). Examining Employee's Compensation Satisfaction and Work Stress in A Retail Company and Its Effect to Increase Employee Job Satisfaction. *International Journal of Human Resource Studies*, vol. 9, no. 2. DOI: 10.5296/ijhrs.v9i2.14791.
- Prayogo, L., Pranoto, B. A. S., & Purba, H. H. (2019). Analisis Kepuasan Kerja Karyawan Berdasarkan Human Resource Index (HRI). *Jurnal Teknik Industri*, Vol.9, No.1, 10-15. DOI: <http://dx.doi.org/10.25105/jti.v9i1.4782>.
- Priansa, D., J. (2017). *Perilaku Organisasi Bisnis*. Bandung: Alfabeta.
- PT Brantas Abipraya. (2020). Laporan Tahunan 2020 (*Annual Report*). Jakarta: PT Brantas Abipraya.
- Purba, S., Carissa, B., & Efendi, E. (2019). Pengaruh Dukungan Organisasi Terhadap Kepuasan Kerja Dengan Adaptabilitas Karier Sebagai Variabel Mediasi Pada Dosen Di Jabodetabek. *DeReMa (Development Research of Management): Jurnal Manajemen*, Vol.14 No.1, 123-133.
- Puspaatmaja & Satrya (2016). Analisis Pengaruh Persepsi Dukungan Organisasi sebagai Mediator antara Partisipasi Karyawan dalam Pengambilan Keputusan terhadap Kepuasan Kerja dan Komitmen

Afektif Karyawan Non Manajerial di Perusahaan Fmcg Indonesia. *Jurnal Manajemen dan Bisnis Sriwijaya Vol.14 No.4*. DOI: 10.29259/jmbs.v14i4.

- Putri, N. C. & Azzuhri, M. (2019). Pengaruh Perceived Organizational Support Terhadap Employee Engagement Dan Kepuasan Kerja Pada Karyawan Pt. Angkasa Pura I (Persero) Bandar Udara Internasional I Gusti Ngurah Rai Bali. *Jurnal Ilmiah Mahasiswa FEB*, vol. 7, no. 2. Retrieved from <https://jimfeb.ub.ac.id/index.php/jimfeb/article/view/5554>.
- Rai, S. (2017). Path Model Analysis of Perceived Organizational Support, Job Satisfaction and Turnover Intention: Study on Indian Generation Y Employees. *Advances in Human Factors, Business Management, Training and Education*, 405-417. DOI: [https://doi.org/10.1007/978-3-319-42070-7\\_37](https://doi.org/10.1007/978-3-319-42070-7_37).
- Ratnaningsih, N. (2017). Pengaruh Promosi dan Motivasi terhadap Kepuasan Kerja: Studi Pada Bank BJB Se-Priangan Timur. *Management Review*, Vol. 1, No. 3, 122-132. Retrieved from <https://jurnal.unigal.ac.id/index.php/managementreview>.
- Riduwan, & Kuncoro, E. A. (2017). *Cara Menggunakan dan Memakai Path Analysis* (7th ed.). Bandung: Alfabeta.
- Robbins, S. P., & Judge, T. A. (2018). *Essentials of Organizational Behavior* (14th ed.). England: Pearson Education Limited.
- Sakban, Nurmal, I., & Ridwan, R. B. (2019). Manajemen Sumber Daya Manusia. *Journal of Administration and Educational Management*, Vol.2, No.1, 93-104. DOI: 10.31539/alignment.v2i1.721.
- Samsuni, S. (2017). Manajemen sumber daya manusia. *Al-Falah: Jurnal Ilmiah Keislaman dan Kemasyarakatan*, Vol.17, No.1, 113-124. Retrieved from <http://ejurnal.staialfalahbjb.ac.id/index.php/alfalahjikk/article/view/19>.
- Saputra, P. E. W., & Supartha, I. W. G. (2019). Pengaruh Budaya Organisasi Dan Dukungan Organisasi Terhadap Ocb Dimediasi Oleh Komitmen Organisasional. *E-Jurnal Manajemen*, Vol.8 No.12, 7134-7153.
- Sari, N. K. (2019). Pengaruh Persepsi Dukungan Organisasi dan Keadilan Organisasi terhadap Kepuasan Kerja. Psikoborneo: *Jurnal Ilmiah Psikologi*, 7(1).
- Sedarmayanti. (2017). *Perencanaan dan Pengembangan Sumber Daya Manusia* (7th ed.). Bandung: PT Refika Aditama.

- Sekaran, U., & Bougie, R. (2016). *Research Methods for Business: A Skill Building Approach* (7th ed.). United Kingdom: John Wiley & Sons Ltd.
- Shabrina, D. N., & Prasetio, A. P. (2018). Pengaruh Kepuasan Kerja Terhadap Turnover Intention Karyawan Pada PT. Tri Manunggal Karya. *Jurnal Mitra Manajemen*, Vol. 2, No. 4, 252-262. Retrieved from <http://www.e-jurnalmitramanajemen.com/index.php/jmm/article/view/99>.
- Siregar, S. (2017). *Statistik Parametrik untuk Penelitian Kuantitatif: Dilengkapi dengan Perhitungan Manual dan Aplikasi SPSS Versi 17*(1st ed.). Jakarta: PT Bumi Aksara.
- Sudaryono. (2017). *Metodologi Penelitian* (1st ed.). Jakarta: PT Raja Grafindo Persada.
- Sujarweni, V. W. (2019). *Metodologi Penelitian Bisnis dan Ekonomi*. Yogyakarta: Pustaka Baru Press.
- Sulistyo, A. R. (2017). Pengaruh Karakteristik Pekerjaan, Persepsi Dukungan Organisasi, dan Efikasi Diri Terhadap Kepuasan Kerja Dengan Keterikatan Kerja sebagai Variabel Intervening di Pusat Pengembangan dan Pemberdayaan Pendidik dan Tenaga Kependidikan Bidang Seni dan Budaya Yogyakarta.
- Thevanes, N., & Saranraj, Y. (2018). The Impact of Perceived Organizational Support on Job Satisfaction of Academic Staff. *Asian Journal of Economics, Business and Accounting*, vol. 6, no. 2, 1-8. DOI: 10.9734/AJEBA/2018/39809.
- Tjandra, H. C., Wijaya, A., & Thio, S. (2018). Pengaruh Perceived Organizational Support Terhadap Komitmen Afektif Karyawan Hotel di Surabaya. *Jurnal Hospitality dan Manajemen Jasa*, 6(2).
- Turangan, T. C., Tewal, B., & Taroreh, R. N. (2019). Analisis Faktor-Faktor Yang Mempengaruhi Kepuasan Kerja Karyawan Mercure Manado Tateli Beach Resort. *Jurnal Emba: Jurnal Riset Ekonomi, Manajemen, Bisnis dan Akuntansi*, vol. 7, No. 2. DOI: <https://doi.org/10.35794/emba.v7i2.23601>.
- Wickramasinghe, D., & Wickramasinghe, V. (2011). Perceived organizational support, job involvement and turnover intention in lean production in Sri Lanka. *Int J Adv Manuf Technol*. 55, 817–830
- Widiyanti, N. W., & Airlangga, A. J. (2018). Pengungkapan Sumber Daya Manusia dan Pengaruhnya Terhadap Citra Perusahaan. *UNEJ e-Proceeding*, 426-433. Retrieved form <https://jurnal.unej.ac.id/index.php/prosiding/article/view/6691.x>.

- Wijaya, C. (2017). *Perilaku Organisasi* (1st ed.). Medan: LPPPI.
- Yusuf, R. M., & Syarif, D. (2018). *Komitmen Organisasi*. Makassar: Nas Medika Pustaka.
- Ziaaddini, M., & Farasat, E. (2013). Perceived organizational support and deviant behavior. *Journal of Basic and Applied Scientific Research*, vol. 3, no. 5, 517-528. DOI: 10.4018/ijcrmm.2014100104.
- Zumrah, A. R., & Boyle, S. (2015). The effects of perceived organizational support and job satisfaction on transfer of training. *Personnel Review*, vol. 44, no.2, 236-254. DOI: 10.1108/PR-02-2013-0029.