## LIST OF GLOSSARY

Glossary	Description	Page first used
Criteria	Ability or skill possessed by a person in carrying out a job or task in a certain field, according to the position he holds.	2
Analytical	Decision making methods or tools where input	4
Hierarchy	is a perception of several expert to solve	
Process	problem that are unstructured and multi	
(AHP)	attribute.	
Job	Containing a detailed description an idea of	27
Description	what should be done by the respective office	
	holders.	