

DAFTAR PUSTAKA

- Aguinis, Herman. (2012). *Performance Management* (3rd ed.). New Jersey: Pearson Prentice Hall.
- Armstrong, M., Baron, A. (2004). *Managing Performance: Performance Management in Action*. London: CIPD.
- Armstrong, Michael. (2006). *Performance Management: Key Strategies and Practical Guidelines*. USA: Kogan Page.
- Bukit, dkk. (2017). *Pengembangan Sumber Daya Manusia: Dimensi Pengukuran dan Implementasi dalam Organisasi*. Yogyakarta: Zahir Publishing.
- Bennis, Warren, dan Mische, Michael. (1995). *Organisasi Abad 21 (Reinventing melalui Reengineering)*. Terjemahan; Irma Andriani Rachmayanti. PT.Pustaka.
- Eckerson, W. (2010). *Performance Dashboards: Measuring, Monitoring, and Managing Your Business*. (2nd ed.). Canada: John Wiley & Sons, Inc.
- El, Sawy. (2001). *Redesigning Enterprise Process for e-business*. Marshall School of Business University of Southern California: Irwin McGraw Hill.
- Hammer, M. & Champy, J. (2001). *Reengineering the Corporation: A Manifesto for Business Revolution*. New York: HarperBusiness.
- Harrington, J. (1991). *Business process Improvement: The Breakthrough Strategy for Total Quality, Productivity, and Competitiveness*. New York: Mc Graw-Hill, Inc.
- Malik, S. (2005). *Enterprise Dashboards: Design and Best Practices for IT*. Hoboken. John Wiley & Sons, Inc.
- Nazir, M. (2013). *Metode Penelitian*. Bogor: Penerbit Ghalia Indonesia.

- Monk, E. F., Wagner, B. J. (2012). *Concepts in Enterprise Resource Planning*. (4th ed.). Massachusetts: Western Michigan University, Course Technology.
- Muthu, Subramanian. (1999). *Business Process Reengineering: A Consolidated Methodology*. USA: Dept. of Industrial and Manufacturing Engineering.
- O'Brien dan Marakas. (2017). Pengantar Sistem Informasi. Jakarta: Salemba Empat.
- Ragil, Wukil. (2010). Pedoman Sosialisai Prosedur Operasi Standar. Mitra Wacana Media. Jakarta.
- Rivai, Veithzal. (2005). Manajemen Sumber Daya Manusia Untuk Perusahaan Dari teori Ke Praktik. Jakarta: PT. Raja Grafindo Persada.
- Sabariah, M. K., Denis O.W, I. N., Jatmiko S., D. D. (2016). Rekomendasi User Interface Untuk Aplikasi Mobile Seleksi Mahasiswa Baru (SMB) Telkom Menggunakan Metode *Goal Directed Design*. <https://doi.org/10.21108/indosc.2015.11>
- Sutabri, Tata. (2012). Analisis Sistem Informasi. Yogyakarta: Andi.
- Sugiyono. (2012). Metode Penelitian Kuantitatif, Kualitatif, dan R&D. Bandung: Alfabeta.
- Tague, N. R. (2005). The Quality Toolbox (2nd ed.). Milwaukee, Wisconsin: ASQ Quality Press. Diakses dari <http://asq.org/quality-press/display-item/index.html?item=H1224>
- Tjandrawina, R.R. (2016). Industri 4.0: Revolusi Industri Abad Ini dan Pengaruhnya pada Bidang Kesehatan dan Bioteknologi. Jurnal Medicinus, Vol 29, Nomor 1, Edisi April.
- Weske, Mathias. (2007). *Business Process Management, Concepts, Languages, Architectures*. Berlin : Springer.

Wetherbe, James. (2012). *Systems Analysis and Design*. Traditional. Best Practices. (4th Ed.).

Yigitbasioglu, O., & Velcu, O. (2012). *A Review Of Dashboards In Performance Management: Implications For Design And Research*. *Journal Of Accounting Information Systems*.
<https://doi.org/10.1016/j.accinf.2011.08.002>